



Amendments to subsidised local bus services

Committee Operations

Date of meeting 22 January 2016

Date of report 21 December 2015

Report by Assistant Chief Executive (Operations)

1. **Object of report**

To advise the Committee of amendments to the following local bus service contracts:

Moodiesburn - Coatbridge (service 245)

Moodiesburn - Gartcosh - Shettleston (service 310) SPT vehicles

Glasgow - Parkhead - Carmyle - Halfway (services 64/164)

Newton Farm - Cambuslang - Parkhead (service 364) SPT vehicle)

Rutherglen - Fernhill (service 14)

Croy - Blackwood/Twechar/Kilsyth (services 344/A, 349)

Croy - Balloch - Craigmarloch - Carrickstone (service 348)

Croy - Balloch - Craigmarloch - Cumbernauld - Greenfaulds (service 403) SPT vehicles

Partick - Broomhill - Gartnavel Hospital (service 141)

Glasgow - Baillieston - Bargeddie - Coatbridge/Airdrie (service 213)

Baillieston - Bargeddie (service 213A) SPT vehicles

Loch Lomond Shores - Rosshead - Bonhill (service 207)

Dumbarton - Cardross - Helensburgh (service 1B) SPT vehicle

Kilwinning - Irvine/ i3 Enterprise Area (service 27)

Irvine - Montgomerie Park (service 29)

Kilwinning Local (service 320)

Larkhall - Wishaw General Hospital (service 251) SPT vehicle

Dumfries - Biggar - Edinburgh (services 101/102)

Cumnock Local (service 49A)

Glasgow - Roystonhill - Stobhill Hospital (service 329)

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Townhead - Coatbridge - Cliftonville - Carnbroe (service 117)

Greenock - Wemyss Bay - Upper Skelmorlie/Largs (service 578)

Greenock - Wemyss Bay - Largs (service 576)

Kilmarnock - Dundonald - Muirhead - Troon (service 110)

This report affects the East Ayrshire, Glasgow City, Inverclyde, North Ayrshire, North Lanarkshire, South Ayrshire, South Lanarkshire and West Dunbartonshire council areas.

2. Background

(a) Moodiesburn - Coatbridge (service 245)

Moodiesburn - Gartcosh - Shettleston (service 310) SPT vehicles

Services 245 and 310 are operated on behalf of SPT by McGill's Buses, providing an hourly, Monday to Saturday daytime and early evening service between Moodiesburn and Coatbridge via Gartcosh as service 245, and an hourly, Monday to Saturday daytime and early evening service between Moodiesburn and Shettleston via Gartcosh, and an hourly evening and Sunday service between Gartcosh Station and Shettleston via Easterhouse, as service 310, within contract LS074B.

SPT received a request to alter the route of subsidised service 310 to operate via Loancroft, Baillieston in both directions. At the time of this request service 310 operated via Loancroft in the northbound direction only.

Following consultation with the operator, the route and timetable of service 310 was altered to service Loancroft in both directions.

Action

SPT altered the route and timetable of service 310 within contract LS074B with effect from 3 January 2016. These alterations incur additional mileage, and as a consequence the contract cost has increased by £1,791 per annum.

(b) Glasgow - Parkhead - Carmyle - Halfway (services 64/164)

Newton Farm - Cambuslang - Parkhead (service 364) SPT vehicles

Services 64/164 and 364 are operated on behalf of SPT by First Glasgow, providing a Monday to Saturday, daytime service between Newton Farm and Parkhead via Drumsagard, Cambuslang and Carmyle as service 364, a daily, hourly, evening service between Glasgow City Centre and Halfway via Parkhead and Carmyle as service 164, and an hourly, Sunday daytime service between Glasgow City Centre and Halfway via Parkhead and Carmyle as service 64, within contract W087A1.

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SPT received a request to amend the timetable of subsidised service 364 to provide a journey departing Parkhead, arriving in Cambuslang Investment Park prior to 0900 hours.

Following consultation with the operator, early morning timetable of service 364 was altered to enable the operation of a Monday to Saturday journey departing Parkhead, arriving within Cambuslang Investment Park at 0849 hours.

Action

SPT altered the timetable of service 364 within contract W087A1 with effect from 17 January 2016. No additional costs apply.

(c) Rutherglen - Fernhill (service 14)

Service 14 is operated on behalf of SPT by Gibson Direct, providing a Monday to Saturday, daytime service between Rutherglen and Fernhill via Burnside within contract 4980D.

Gibson Direct informed SPT of vehicle manoeuvrability issues at the junctions of Stonelaw Road and Greystone Avenue, Burnside and Richmond Drive and Woodside Avenue, Rutherglen, restricting the operation of service 14 to one particular vehicle type.

Following investigation, SPT introduced a minor route revision to permit the operation of alternative vehicle types on service 14.

Action

SPT altered the route of service 14 within contract 4980D with effect from 3 January 2016. No additional costs apply.

(d) Croy - Blackwood/Twechar/Kilsyth (services 344/A, 349)

Croy - Balloch - Craigmarloch - Carrickstone (service 348)

Croy - Balloch - Craigmarloch - Cumbernauld - Greenfaulds (service 403) SPT vehicles

Services 344/A, 348, 349 and 403 are operated on behalf of SPT by McGill's Buses, within contract 9603D. Services 344/A and 349 provide an hourly, daily service between Croy railway station and Blackwood/Twechar/Kilsyth, service 348 provides a Monday to Saturday daytime service between Croy railway station and Carrickstone via Balloch and Craigmarloch, and service 403 provides an hourly, Monday to Saturday evening and Sunday service between Croy railway station and Cumbernauld town centre, via Balloch and Craigmarloch with late evening journey extensions to Greenfaulds.

SPT received a request to alter the timetable of subsidised service 348 to improve evening peak rail connections at Croy railway station.

Following consultation with the operator, a Monday to Saturday evening peak time journey on service 348 was altered to enable improved interchange at Croy railway station.

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Action

SPT altered the timetable of service 348 within contract 9603D, with effect from 4 January 2016. No additional costs apply.

(e) Partick - Broomhill - Gartnavel Hospital (service 141)

Service 141 was operated on behalf of SPT by McGill's Buses, providing a Saturday daytime, and Sunday daytime and early evening service between Partick and Gartnavel Hospital via Broomhill, within contract W080E1.

With effect from 15 December 2015, McGill's Buses withdrew its Monday to Friday commercial element of service 141, resulting in a gap in bus service provision. Following an unsuccessful effort to stimulate commercial interest, SPT has cancelled contract W080E1 to create a revised contract which incorporates the existing subsidised services and also the cancelled Monday to Friday commercial service 141.

Further details of the revised contract for the provision of service 141 are included within a separate paper before this Committee.

Action

Contract W080E1 was cancelled, with effect from 15 December 2015.

(f) Glasgow - Baillieston - Bargeddie - Coatbridge/Airdrie (service 213) Baillieston - Bargeddie (service 213A) SPT vehicles

Services 213 and 213A are operated on behalf of SPT by McGill's Buses, providing an hourly, daily, evening service between Glasgow and Coatbridge/Airdrie via Baillieston and Bargeddie, one Sunday morning return journey between Baillieston and Airdrie as service 213, and a Sunday daytime service between Bargeddie and Baillieston as service 213A, within contract W056A.

As reported to a previous meeting of this Committee, McNairn Coaches withdrew its commercial service 222, which operated a daily service between Salsburgh/Airdrie/Coatbridge and Glasgow Fort, via Bargeddie, with effect from 5 April 2015, resulting in a gap in bus service provision on a Sunday daytime within Bargeddie. To fill this gap, SPT amended the timetable of service 213A to provide a Sunday daytime service between Bargeddie and Baillieston.

Passenger analysis of service 213A indicates low usage, and a resultant subsidy cost per passenger journey of £18.29, which is well in excess of SPT guideline criteria. It is recommended that the Sunday daytime journeys on service 213A are withdrawn, with effect from 14 February 2016. The withdrawal of these journeys would result in a pro-rata reduction of £4,994 per annum.

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Action

If approved, the Sunday daytime service will be withdrawn from contract W056A, with effect from 14 February 2016. The withdrawal of service 213A will result in a cost reduction of £4,994 per annum.

(g) Loch Lomond Shores - Rosshead - Bonhill (service 207) Dumbarton - Cardross - Helensburgh (service 1B) SPT vehicle

Services 207 and 1B are operated on behalf of SPT by McColl's Coaches, providing an hourly, Monday to Saturday daytime service between Loch Lomond Shores and Bonhill via Balloch, Rosshead and Alexandria as service 207, and one Monday to Saturday early evening return journey between Dumbarton and Helensburgh as service 1B, within contract W066C1.

As reported to a previous meeting of this Committee, First Glasgow withdrew commercially provided, Monday to Saturday evening journeys from service 1B between Dumbarton and Helensburgh, with effect from 19 April 2015, resulting in a gap in bus service provision. To fill this gap, SPT commenced operating a Monday to Saturday early evening return journey between Dumbarton and Helensburgh as service 1B.

Passenger analysis of service 1B indicates low usage, and a resultant subsidy cost per passenger journey of £15.77, which is well in excess of SPT guideline criteria. It is recommended that service 1B is withdrawn, with effect from 14 February 2016. The withdrawal of service 1B would result in a cost reduction of £10,660 per annum.

Action

If approved the Monday to Saturday return trip will be withdrawn from contract W066C1, with effect from 14 February 2016. The withdrawal of this service will result in a cost reduction of £10,660 per annum.

(h) Kilwinning - Irvine/i3 Enterprise Area (service 27) Irvine - Montgomerie Park (service 29) Kilwinning Local (service 320)

Services 27, 29 and 320 are operated on behalf of SPT by Shuttle Buses, providing a Monday to Saturday, early morning and hourly, evening service between Kilwinning and Irvine, with Monday to Friday peak time extensions to i3 Enterprise Area as service 27, and a hourly, Monday to Saturday daytime service between Irvine and Montgomerie Park as service 29, in addition to hourly, Monday to Saturday daytime Kilwinning Local service 320, within contract W050C.

SPT received a request from North Ayrshire Council and the i3 Enterprise Area (Irvine Bay) to alter the route of service 27, to improve penetration within the i3 Enterprise Area.

Following consultation with the operator, the route of service 27 was altered to permit improved journey opportunities in the i3 Enterprise Area.

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SPT altered the route of service 27 within contract W050C with effect from 20 December 2015. No additional costs apply.

(i) Larkhall - Wishaw General Hospital (service 251) SPT vehicle

Service 251 is operated on behalf of SPT by First Glasgow, providing an hourly daily, all day service between Larkhall and Wishaw General Hospital via Wishaw, within contract W035A1.

SPT received a request to amend the timetable of subsidised service 251 to address reliability issues at peak times owing to traffic congestion at Wishaw Main Street, Garrion Bridge and Horsley Brae.

Following investigation and subsequent consultation with the operator, the timetable of service 251 was altered to address peak time reliability issues, with effect from 17 January 2016.

Action

SPT altered the timetable of service 251 within contract W035A1 with effect from 17 January 2016. The alterations to the timetable extend the time of the operational day and as a consequence, the contract cost has increased by £2,600 per annum.

(j) Dumfries - Biggar - Edinburgh (services 101/102)

SPT jointly fund services 101/102 which provide daily services between Dumfries and Edinburgh via Biggar with funding partners Midlothian Council, SWestrans and Scottish Borders Council, which is operated by Western Buses.

SWestrans, the contract administrators informed SPT of recent reliability issues which affected passenger interchange opportunities at West Linton. The issues arise from delays to the peak time Monday to Saturday service 101 departing from Edinburgh at 17:25, which will be retimed to depart at 17:20 address these issues. The opportunity was taken at this time to amend the departure route from Edinburgh Bus Station.

Action

SPT agreed to the timetable and route alteration to services 101/102, within SWestrans contract SW/13/101D, with effect from 8 February 2016. No additional costs apply

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(k) Cumnock Local (service 49A)

Service 49A is operated on behalf of SPT by Western Buses, providing an hourly, Monday to Saturday daytime service within the Logan, Barshare, Cumnock Hospital, and Craighens areas of Cumnock, within contract W095.

SPT received a request to amend the timetable of subsidised service 49A to provide an additional early afternoon journey between Cumnock Town Centre and Cumnock Hospital.

Following consultation with the operator, the timetable of service 49A was altered to permit an extension to an existing early afternoon journey from Cumnock Tanyard Bus Station and serving Cumnock Hospital.

Action

SPT will alter the timetable of service 49A within contract W095, from 1 February 2016. No additional costs apply.

(l) Glasgow - Roystonhill - Stobhill Hospital (service 329)

Service 329 was operated on behalf of SPT by J J Travel, providing an hourly, Sunday daytime service between Glasgow and Stobhill Hospital via Roystonhill within contract 3164K.

With effect from 4 January 2016, JJ Travel withdrew the commercial Saturday element of Monday to Saturday service 329, resulting in a gap in bus service provision. Following an unsuccessful effort to stimulate commercial interest, SPT cancelled contract 3164K, to create a revised contract which encompasses the new requirements of service 329.

Further details of the revised contract for the provision of service 329 are included within a separate paper before this Committee.

Action

Contract 3164K was cancelled, with effect from 3 January 2016.

(m) Townhead - Coatbridge - Cliftonville - Carnbroe (service 117)

Service 117 was operated on behalf of SPT by J J Travel, providing an hourly, Monday to Saturday evening service between Townhead and Carnbroe via Coatbridge, Cliftonville and Monklands Hospital, and provides links between Townhead and Coatbridge on a Saturday morning and Sunday daytime, within contract W024D.

With effect from 1 January 2016, JJ Travel withdrew commercial service 77, which provided a Monday to Friday, daytime service between Cliftonville and Carnbroe via Coatbridge, resulting in a gap in bus service provision. Following an unsuccessful effort to stimulate commercial interest, SPT cancelled contract W024D, to create a revised contract which encompasses the new requirements of services 77 and 117.

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Further details of the revised contract for the provision of services 77 and 117 are included within a separate paper before this Committee.

Action

Contract W024D has been cancelled, with effect from 2 January 2016.

(n) Greenock - Wemyss Bay - Upper Skelmorlie/Largs (service 578) Greenock - Wemyss Bay - Largs (service 576)

Services 578 and 576 are operated on behalf of SPT by McGill's Buses, providing an hourly, Monday to Saturday evening service between Greenock and Upper Skelmorlie/Largs via Wemyss Bay as service 578, and hourly, Sunday evening service between Greenock and Largs via Wemyss Bay as service 576, within contract W060A.

With effect from 5 January 2016, McGill's Buses withdrew Monday to Saturday evening journeys of service 906 between Greenock and Largs, resulting in a gap in bus service provision. To fill this gap, SPT revised the timetable of service 578, to incorporate Monday to Saturday late evening journey extensions from Upper Skelmorlie to Largs.

The opportunity was taken at this time to address over provision within the timetable of Sunday evening service 576, resulting in the withdrawal of an early evening return journey between Greenock and Largs.

Action

SPT will alter the timetable of services 578 and 576 within contract W060A, from 5 January 2016. These alterations incur additional mileage, and as a consequence the contract cost has increased by £1,815 per annum.

(o) Kilmarnock - Dundonald - Muirhead - Troon (service 110)

Service 110 is operated on behalf of SPT by Western Buses, providing a 90 minute, Monday to Saturday evening, and all day Sunday service between Kilmarnock and Troon, via Dundonald and Muirhead, within contract 6917F.

Following the planned, part closure of St Meddans Street, Troon to facilitate railway bridge repair works, the route of service 110 has been slightly altered to operate via Dundonald Road on its southbound route, from 5 January 2016 for an estimated period of 10 weeks.

Action

SPT altered the route of service 110 within contract 6917F, with effect from 5 January 2016. No additional costs apply.

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3. Committee action

The Committee is recommended to agree the following:

- (a) alteration to the timetable and route of service 310, within contract LS074B with effect from 03 January 2016, at an additional cost of £1,791 per annum;
 - (b) alteration to the timetable of service 364, within contract W087A1 with effect from 17 January 2016, no additional costs apply;
 - (c) alteration to the route of service 14, within contract 4980D with effect from 3 January 2016, no additional costs apply;
 - (d) alteration to the timetable of service 348, within contract 9603D with effect from 4 January 2016, no additional costs apply;
 - (e) cancellation of contract W080E1, with effect from 15 December 2015;
 - (f) withdrawal of service 213A from contract W056A, with effect from 14 February 2016, at a reduced cost of £4,994 per annum;
 - (g) withdrawal of service 1B from contract W066C1, with effect from 14 February 2016, at a reduced cost of £10,660 per annum;
 - (h) alteration to the route of service 27, within contract W050C, with effect from 20 December 2015, no additional costs apply;
 - (i) alteration to the timetable of service 251, within contract W035A1, with effect from 17 January 2016, at an additional cost of £2,600 per annum;
 - (j) alteration to the timetable and route of services 101/102, within SWestrans contract SW/13/101/D, with effect from 8 February 2016, no additional costs apply;
 - (k) alteration to the timetable of service 49A, within contract W095 with effect from 1 February 2016, no additional costs apply;
 - (l) cancellation of contract 3164K, with effect from 3 January 2016;
 - (m) cancellation of contract W024D, with effect from 2 January 2016;
 - (n) alteration to the timetable of services 578 and 576, within contract W060A with effect from 5 January 2016, at an additional cost of £1,815 per annum;
- and
- (o) alteration to the route of service 110, within contract 6917F, with effect from 5 January 2016, no additional costs apply.

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4. Consequences

Policy consequences: *In line Regional Transport Strategy.*

Legal consequences: *All amendments are permitted in the contract terms and conditions.*

Financial consequences: *The amendments to contracts detailed in the committee paper will result in savings of £13,70 in 2015/16 and £60,231 in 2016/17.*

Personnel consequences: *None.*

Equalities consequences: *Seeks to reduce the incidence of social exclusion by supporting socially necessary services.*

Risk consequences: *None.*

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