



### Amendments to subsidised local bus service contracts

**Committee** Operations

**Date of meeting** 04 November 2016

**Date of report** 27 October 2016

#### Report by Assistant Chief Executive (Operations)

##### 1. Object of report

To advise the Committee of amendments to the following local bus service contracts:

Harthill/Torbothie - Shotts - Wishaw General Hospital/Ravenscraig Sports Centre (services 365/366/367)

Greenock - Pennyfern/Greenock - Branchton (services 330/331) SPT vehicles

Kirkintilloch - Milngavie (services 47/47A) SPT vehicle

Helensburgh - Garelochhead - Coulport (service 316)

Moodiesburn - Coatbridge (service 245)  
Moodiesburn - Gartcosh - Shettleston (service 310)

Whitehirst Park - Irvine (service 27)  
Whitehirst Park - Irvine/ i3 Enterprise Area (service 29)

Paisley - Clydebank (service 757)

Troon - Muirhead - Dundonald - Kilmarnock (service 110)

Kirkintilloch - Twechar - Banton (services 84,84A,84B) SPT vehicle

Castlemilk - Rutherglen - Greenfield - Queenslie (service 46)

Dumbarton - Tullichewan - Westcliff - Haldane (service 206)

Silverton - Dumbarton - Brucehill/Westcliff (services 208/218)

*This report affects the Argyll and Bute, East Ayrshire, East Dunbartonshire, Glasgow City, Inverclyde, North Ayrshire, North Lanarkshire, Renfrewshire, South Ayrshire, South Lanarkshire and West Dunbartonshire council areas.*

##### 2. Background

# Agenda 7

## **(a) Harthill/Torbothie - Shotts - Wishaw General Hospital/Ravenscraig Sports Centre (services 365/366/367)**

Services 365, 366 and 367 are operated on behalf of SPT by Stuart's Coaches, within contract W022D.

Following the closure of Station Road, Shotts to facilitate the Edinburgh Glasgow Improvement Programme (EGIP), the routes of services 365, 366 and 367 were altered to operate via Benhar Road, Calderhead Road and Shottskirk Road, from 11 September 2016 until 16 August 2017.

### **Action**

SPT altered the timetables and routes of services 365, 366 and 367 within contract W022D, with effect from 11 September 2016 until 16 August 2017. These alterations incur additional mileage and as a consequence the contract cost has increased by £286 per week for the duration of the works, equivalent to £14,847 per annum. SPT will continue to work with all partners within the rail electrification programme, in an attempt to mitigate any long-term, adverse effect in the area, and, impact on available funding.

## **(b) Greenock - Pennyfern/Greenock - Branchton (services 330/331) SPT vehicles**

Services 330 and 331 are operated on behalf of SPT by Gillens Coaches, providing an hourly, Monday to Saturday evening and all day Sunday service between Greenock and Pennyfern as service 330. In addition, Monday to Saturday morning peak journeys, hourly evening and all day Sunday service between Greenock and Branchton as service 331, within Inverclyde DRT contract 9594D operate.

McGill's Buses notified SPT of its intention to introduce new commercial service 519, which operates between Greenock Town Centre and Branchton from 3 October 2016. The resulting duplication of provision required that SPT withdrew a Monday to Saturday early morning return journey from service 331.

### **Action**

SPT altered the timetable of service 331 within contract 9594D, with effect from 2 October 2016, resulting in a financial reduction of £18 per week, equivalent to £940 per annum.

## **(c) Kirkintilloch - Milngavie (services 47/47A) SPT vehicle**

Services 47/47A are operated on behalf of SPT by McGill's Buses, providing an hourly, Monday to Saturday daytime service between Milngavie and Kirkintilloch via Torrance, within contract W064A.

McGill's Buses informed SPT that recent changes to their commercially-operated services 47 and 247 have not achieved the required standards of reliability due to traffic congestion associated with the ongoing M8, M73 and M74 motorway improvements. This in turn has affected connections with SPT-subsidised services

# Agenda 7

47/47A in Kirkintilloch, which had been amended earlier at the operator's request to align with the changes to their commercial services.

In order to address reliability concerns and maintain connections between the services for passengers, SPT agreed to reinstate the previous timetables and routes of services 47/47A, effective from 26 September 2016.

## **Action**

SPT altered the timetables and routes of services 47/47A, within contract W064A, with effect from 26 September 2016. No additional costs apply.

### **(d) Helensburgh - Garelochhead - Coulport (service 316)**

Service 316 is operated on behalf of SPT by Garelochhead Coaches providing early morning and late evening return journeys, Monday to Saturday and a two hourly Sunday service between Helensburgh and Coulport via Garelochhead, within contract 8812F.

Service 316 is operated commercially during main day and evening Monday to Saturday by Garelochhead Coaches and Wilsons of Rhu, and following numerous requests from passengers for improved interchange at Helensburgh Railway Station, the operators informed SPT that they wished to introduce a slightly revised timetable.

SPT deemed this request to be beneficial to the travelling public and subsequently permitted minor timetable adjustments to the subsidised element of service 316, effective from 26 September 2016.

## **Action**

SPT adjusted the timetable of service 316 within contract 8812F, with effect from 26 September 2016. No additional costs apply.

### **(e) Moodiesburn - Coatbridge (service 245) Moodiesburn - Gartcosh - Shettleston (service 310)**

Services 245 and 310 are operated on behalf of SPT by McGill's Buses, providing an hourly, Monday to Saturday daytime and early evening service between Moodiesburn and Coatbridge via Gartcosh as service 245, and an hourly, Monday to Saturday daytime and early evening service between Moodiesburn and Shettleston via Gartcosh, and hourly, evening and Sunday service between Gartcosh Station and Shettleston via Easterhouse, as service 310, within contract LS074N.

SPT received a request to alter the route of subsidised service 310 to operate via Sandyhills Bus Turning area.

SPT deemed this request to be beneficial to the travelling public, and following consultation with the operator, the route and timetable of service 310 were altered accordingly.

## **Action**

# Agenda 7

SPT altered the route and timetable of service 310, within contract LS074N, with effect from 18 September 2016. These alterations incur additional mileage and as a consequence the contract cost has increased by £58 per week, equivalent to £2,993 per annum.

**(f) Whitehirst Park - Irvine (service 27)**  
**Whitehirst Park - Irvine/i3 Enterprise Area (service 29)**

Services 27 and 29 are operated on behalf of SPT by Shuttle Buses, providing an hourly, Monday to Saturday evening service between Whitehirst Park and Irvine via Kilwinning as service 27, and an hourly Monday to Saturday daytime service between Whitehirst Park and Irvine via Kilwinning and Montgomerie Park, with Monday to Friday peak hour extension to the i3 Enterprise Area, (Riverside Business Park), within contract W050C.

SPT was made aware of indiscriminate parking and resulting obstruction of the route of services 27 and 29 in the vicinity of Moncur Road, Kilwinning. The attendant safety concerns were mitigated by omitting this section of the route from these services.

Increasing patronage of service 29 has led to extended boarding times and so the opportunity was also taken to address this through minor timetable alterations.

**Action**

SPT altered the route of service 27, and the route and timetable of service 29 within contract W050C, with effect from 19 September 2016. No additional costs apply.

**(g) Paisley - Clydebank (service 757)**

Service 757 is operated on behalf of SPT by McGill's Buses, providing an hourly, Monday to Saturday evening, Saturday morning, and all day Sunday service between Paisley and Clydebank via Glasgow Airport and Inchinnan, within contract LS045C.

McGill's Buses notified SPT of its intention to make minor alterations to the route of the commercial Monday to Saturday daytime element of service 757 to operate via a business park within the vicinity of Glasgow Airport. SPT agreed to minor alterations to the route of subsidised service 757 to emulate the commercial service changes, effective from 21 November 2016.

**Action**

SPT will alter the route of service 757, within contract LS045C, with effect from 21 November 2016. No additional costs apply.

# Agenda 7

## **(h) Troon - Muirhead - Dundonald - Kilmarnock (service 110)**

Service 110 is operated on behalf of SPT by Western Buses, providing a 90 minute, Monday to Saturday evening, and all day Sunday service between Troon and Kilmarnock via Muirhead and Dundonald, within contract 6917H.

Analysis of patronage indicated low usage on an early Sunday morning journey between Troon and Muirhead and as a consequence the journey will be withdrawn from 13 November 2016.

### **Action**

SPT will alter the timetable of service 110, within contract 6917H, with effect from 13 November 2016. This alteration will result in a reduction in contract mileage and a subsequent reduction to the contract cost of £4 per week, equivalent to £205 per annum.

## **(i) Kirkintilloch - Twechar - Banton (service 84,84A,84B) SPT vehicle**

Services 84, 84A, 84B are operated on behalf of SPT by McColl's Coaches, providing an hourly, daytime, Monday to Saturday service between Kirkintilloch and Twechar as service 84, an hourly, evening Monday to Saturday and all day Sunday service between Kirkintilloch and Twechar via Waterside as service 84A, and a late evening Monday to Saturday service between Kirkintilloch and Banton via Twechar and Waterside as service 84B, within contract W017D1.

As part of its network revision from 23 October 2016, First Glasgow introduced an hourly Sunday daytime service between Waterside and Glasgow via Kirkintilloch numbered X87. The resulting duplication of provision led SPT to withdraw Sunday daytime journeys on service 84A from Waterside, reducing the contract mileage.

Unrelated to this, requests have been received from regular passengers to serve Catherine Street and Townhead, Kirkintilloch. SPT has taken this opportunity to introduce a revised off peak daytime route and timetable on service 84. This improved access to Kirkintilloch Town Centre is prohibited at peak times by the constraints of protracted journey times. The revision was introduced from 17 October 2016, at no additional cost.

### **Action**

SPT altered the route and timetable of services 84, 84A, within contract W017D1, with effect from 17 October 2016. The timetable alteration to withdraw service 84A from Waterside on a Sunday daytime will result in a reduction in contract mileage and a subsequent reduction to the contract cost of £10 per week, equivalent to £521 per annum.

## **(j) Castlemilk - Rutherglen - Greenfield - Queenslie (service 46)**

Service 46 is operated on behalf of SPT by First Glasgow, providing an hourly, daily, evening service between Castlemilk and Queenslie via Rutherglen and Greenfield, within contract 0906G.

# Agenda 7

As part of its network revision from 23 October 2016, First Glasgow withdrew early Sunday evening journeys from service 46, Easterhouse to Castlemilk, resulting in a gap in bus service provision. To fill this gap, SPT revised the timetable of subsidised service 46, by incorporating early, Sunday evening journeys between Castlemilk and Queenslie from 23 October 2016.

## **Action**

SPT altered the timetable of service 46, within contract 0906G, with effect from 23 October 2016. These alterations incur additional mileage and as a consequence the contract cost has increased by £64 per week, equivalent to £3,342 per annum.

## **(k) Dumbarton - Tullichewan Westcliff - Haldane (service 206)**

Service 206 is operated on behalf of SPT by First Glasgow, providing an hourly, daily, evening service between Dumbarton and Tullichewan, and Sunday morning journeys between Westcliff and Haldane, via Dumbarton, within contract LS009C.

As part of its network revision from 23 October 2016, First Glasgow revised service 206, Westcliff to Haldane. As a consequence, SPT reviewed subsidised service requirements between Haldane and Balloch, delivered within subsidised service 206, and having identified excess provision, withdrew the section of route between Balloch and Haldane on Sunday mornings, resulting in a reduction in contract mileage.

## **Action**

SPT altered the route and timetable of service 206, within contract LS009C, with effect from 23 October 2016. This alteration will result in a reduction in contract mileage and a subsequent reduction to the contract cost of £12 per week, equivalent to £640 per annum.

## **(l) Silverton - Dumbarton - Brucehill/Westcliff (service 208/218)**

Service 208 and 218 are operated on behalf of SPT by McGill's Buses, providing a Monday to Saturday, morning and evening service, and an all day Sunday service between Silverton and Brucehill via Dumbarton as service 208, and a daily, hourly, evening service between Silverton and Westcliff via Dumbarton, within contract 9571F.

As part of its network revision from 23 October 2016, First Glasgow revised service 206 Westcliff to Haldane resulting in a gap in bus service provision within Castlehill on Sunday mornings. To fill this gap, SPT revised 3 early morning Sunday journeys on subsidised service 208 to operate as service 218 journeys between Silverton and Westcliff via Dumbarton, from 23 October 2016.

## **Action**

SPT altered the routes and timetables of service 208 and 218, within contract 9571F, with effect from 23 October 2016. These alterations incur additional mileage, and as a consequence the contract cost has increased by £12 per week, equivalent to £640 per annum.

# Agenda 7

## 3. Committee action

The Committee is recommended to note and agree the following:

- (a) alteration to the timetables and routes of services 365, 367 and 367 within contract W022D, with effect from 11 September 2016, at an additional cost of £286 per week, equivalent to £14,847 per annum;
  - (b) alteration to the timetable of service 331 within contract 9594D, with effect from 2 October 2016, at a reduction in cost of £18 per week, equivalent to £940 per annum;
  - (c) alteration to the timetables and routes of services 47/47A, within contract W064A, with effect from 26 September 2016, no additional costs apply;
  - (d) alteration to the timetable of service 316, within contract 8812F, with effect from 26 September 2016, no additional costs apply;
  - (e) alteration to the route and timetable of service 310, within contract LS074N, with effect from 18 September 2016, at an additional cost of £58 per week, equivalent to £2,993 per annum;
  - (f) alteration to the route of service 27, and to the route and timetable of service 29 within contract W050C, with effect from 19 September 2016, no additional costs apply;
  - (g) alteration to the route of service 757, within contract LS045C, with effect from 21 November 2016, no additional costs apply;
  - (h) alteration to the timetable of service 110 within contract 6917H, with effect from 13 November 2016, at a reduction in cost of £4 per week, equivalent to £205 per annum;
  - (i) alteration to the routes and timetables of services 84/84A, within contract W017D1, with effect from 17 October 2016, at a reduction in cost of £10 per week, equivalent to £521 per annum;
  - (j) alteration to the timetable of service 46, within contract 0906G with effect from 23 October 2016, at an additional cost of £64 per week, equivalent to £3,342 per annum;
  - (k) alteration to the route and timetable of service 206 within contract LS009C, with effect from 23 October 2016, at a reduction in cost of £12 per week, equivalent to £640 per annum;
- and
- (l) alteration to the timetables of services 208 and 218 within contract 9571F, with effect from 23 October 2016, at an additional cost of £12 per week, equivalent to £640 per annum;

# Agenda 7



# Agenda 7

## 4. Consequences

Policy consequences: *In line with Regional Transport Strategy.*

Legal consequences: *The proposed changes are permitted in terms of SPT's terms and conditions for transport contracts.*

Financial consequences: *The amendments to contracts detailed in the committee paper will result in additional cost of £10,311 to SPT in 2016/17.*

Personnel consequences: *None.*

Equalities consequences: *Seeks to reduce the incidence of social exclusion by supporting socially necessary services.*

Risk consequences: *None.*

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**Chief Executive**

*for further information, please contact Alex Scott, Bus Services Manager on ext 3388*