



SPT Ticketing Update including Nevis Technologies

Date of meeting 23 February 2018

Date of report 12 February 2018

Report by Senior Director

1. Object of report

To provide a background note on SPT's role in ticketing, including the development and delivery of smart ticketing solutions by SPT's joint venture company Nevis Technologies Ltd (NT).

2. Background

SPT has a key role and responsibility in the development, promotion, co-ordination and delivery of ticketing arrangements for transport across the Strathclyde area. The key legislation for ticketing is set out in the Transport (Scotland) Act 2001, Sections 28 to 32, "*Ticketing arrangements and ticketing schemes*". Developing integrated ticketing is a strategic priority of the Regional Transport Strategy for the west of Scotland¹, and has guided SPT and partners work on smartcard and integrated ticketing over the last few years.

SPT has significant practical and operational experience in setting up, managing and operating such arrangements. This experience spans over 30 years and includes the management and administration of Scotland's largest multi operator, multi modal ticketing scheme – Zonocard².

More recently SPT has led the way in Scotland in the delivery of smart ticketing solutions. At an operational level, this has included the replacement of the Subway ticketing system with a new ITSO based smartcard system and its continued operation and development since 2013. This incorporates, amongst other products, Scotland largest commercial e-purse and fare capping arrangement.

At a strategic level SPT provides ticketing solutions across all transport modes through its joint venture company, Nevis Technologies Ltd.

SPT Partnership Board requires to appoint another Director to the Nevis Technologies Board, following the recent appointments approved at the Partnership Board on 15 December 2017.

3. Outline of proposals

¹ www.spt.co.uk/corporate/about/strategy/regional-transport-strategy

² www.spt.co.uk/travelcards/zonocard

It is intended that a presentation at the Partnership meeting will cover:

- the development of smart ticketing at a national level, including recent Scottish Government consultation;
- the formation and set up of Nevis Technologies including shareholding and governance;
- the operation of Nevis Technologies;
- the range of services provided by Nevis Technologies;
- the current customers and summary of existing contracts/scope of services provided; and
- a roadmap for new products and future developments.

It is proposed that a separate presentation/paper will be provided to a future Partnership meeting to provide members with further information on Zonocard and SPT's role in administering the forum of operators.

4. Conclusions

SPT has significant experience in the setting up and management of ticketing arrangements for the Strathclyde area for over 30 years, including the operation of Scotland's largest multi modal multi operator scheme, Zonocard.

SPT continues to lead on progressing the Scottish Governments national objectives as well as the regional needs of Strathclyde, through its joint venture company Nevis Technologies, by providing smart ticketing solutions for all modes of transport.

Further work is required to develop smart ticketing throughout Scotland and SPT remain fully engaged with Scottish government on their current consultation to improve these arrangements.

5. Partnership action

The Partnership is requested to:

- note the progress in the delivery of ticketing in the SPT area, particularly through the work of SPT joint venture company Nevis Technologies; and
- approve the appointment of a further Partnership member to a Director position on Nevis Technologies Board.

6. Consequences

Policy consequences

The provision of ticketing arrangements and scheme is a key policy objective that supports inclusive and affordable travel across all modes of public transport and is a key element of the Regional Transport Strategy.

Legal consequences

None within this report.

Financial consequences

None within this report.

Personnel consequences

None within this report.

Equalities consequences

None within this report.

Risk consequences

Risks for Nevis Technologies contracts are managed through the NT governance structure which is currently under review and will be reported back to a future Partnership meeting.

Name Charles Hoskins
Title Senior Director

Name Gordon MacLennan
Title Chief Executive

For further information, please contact Charles Hoskins, Senior Director on 3285 or Dan Schoenhofen, Ticketing Commercial Manager on 3244.