



Amendments to subsidised local bus service contracts

Committee: Operations

Date of meeting: 20 January 2017

Date of report: 10 January 2017

Report by Assistant Chief Executive (Operations)

1. Object of report

To advise the Committee of amendments to the following local bus service contracts:

Bishopton Local (service 520) Bishopton - Erskine (service 521)

Johnstone - Howwood - Lochwinnoch (service 307)

Cumbernauld Local (service 343) Cumbernauld - Seafar (service 343A)

Cumbernauld Rail Station - Abronhill - Wardpark Industrial Estate (service 346)

Kilsyth - Cumbernauld - Airdrie - Monklands Hospital (service 147/A)

Croy – Blackwood-Twechar-Kilsyth-Banton (services 344/A/B, 349)

Croy - Balloch - Craigmarloch - Carrickstone (service 348)

Croy - Balloch - Craigmarloch - Cumbernauld - Greenfaulds (service 403/A/B)

Maryhill - Riddrie (service 8)

Maryhill - Knightswood (service 94)

Cumbernauld Local (service 343) Cumbernauld - Seafar (service 343A)

Croy – Blackwood-Twechar-Kilsyth-Banton (services 344/A/B, 349)

Croy - Balloch - Craigmarloch - Carrickstone (service 348)

Croy - Balloch - Craigmarloch - Cumbernauld - Greenfaulds (service 403/A/B)

Kilsyth - Cumbernauld - Airdrie - Monklands Hospital (service 147/A)

Kilbirnie - Beith /Irvine - Kilwinning - Dalry (services 32/125)

Carnbroe - Coatbridge - Cliftonville - Monklands Hospital (service 77)

Townhead - Coatbridge - Cliftonville - Monklands Hospital - Carnbroe (service 117)

Lanark - Leadhills - Wanlockhead (services 30/31)

Glasgow - Parkhead - Carmyle - Halfway (services 64/164)

Newton Farm - Cambuslang - Parkhead (service 364)

This report affects East Dunbartonshire, Glasgow City, North Ayrshire, North Lanarkshire, Renfrewshire and South Lanarkshire council areas.

2. Background

(a) Bishopton Local (service 520) Bishopton - Erskine (service 521)

Wilson's Buses were awarded contract 5627K to operate subsidised services 520 and 521, to provide an hourly, Monday to Saturday daytime service within Bishopton as service 520, and an hourly, Monday to Saturday daytime service between Bishopton and Erskine, Bridgewater Shopping Centre, as service 521, for the contract period 17 July 2016 until 13 July 2019. This contract was awarded at SPT's Operations Committee on 6 November 2015.

Following the introduction of duplicate provision by McGill's Buses in the form of commercial services 520 and 521, SPT suspended contract 5627K in the short term from 17 July 2016. This contract suspension was reported to the Operations Committee on 26 August 2016.

Given the time that has elapsed and since the commercial service remains in place, SPT cancelled contract 5627K from 16 November 2016.

Action

Contract 5627K was cancelled with effect from 16 November 2016.

(b) Johnstone - Howwood - Lochwinnoch (service 307)

Service 307 was operated on behalf of SPT by Wilson's Buses, providing an hourly, Monday to Saturday evening and all day Sunday service between Johnstone and Lochwinnoch via Howwood, within contract W085B.

Following the introduction of duplicate provision by McGill's Buses in the form of commercial service 307, SPT suspended contract W085B in the short term, from 11 October 2016.

Given the time that has elapsed and since the commercial service remains in place, SPT cancelled contract W085B from 16 November 2016.

Action

Contract W085B was cancelled with effect from 16 November 2016.

(c) Cumbernauld Local (service 343) Cumbernauld - Seafar (service 343A)

Services 343 and 343A are operated on behalf of SPT by JD Coaches, providing a half hourly, Monday to Friday daytime service operating a circular route from Cumbernauld Town Centre via North Carbrain and Cumbernauld Asda supermarket as service 343 and Monday to Friday morning peak journeys between Cumbernauld Town Centre and Seafar as service 343A, within contract 2876G1.

The Cumbernauld Bus Stance Improvement Project requires the phased, temporary closure of both the northbound and southbound bus stances for an estimated period of 12 months. North Lanarkshire Council informed stakeholders that the southbound bus stances will close from 15 January 2017 for an estimated period of 6 months, to facilitate the initial phase of the project. As a consequence, the route and timetable of services 343 and 343A were altered. Further phases of the project will require the closure of the northbound bus stances, which will result in future alterations to services 343 and 343A, until the estimated project completion in January 2018.

Action

SPT altered the route and timetables of services 343 and 343A within contract 2876G1, with effect from 15 January 2017. No additional costs apply.

(d) Cumbernauld Rail Station - Abronhill - Wardpark Industrial Estate (service 346)

Service 346 is operated on behalf of SPT by McNairn Coaches, providing a half hourly, Monday to Friday, peak times and early evening service between Cumbernauld Rail Station and Wardpark Industrial Estate via Abronhill, within contract 2876G2.

The Cumbernauld Bus Stance Improvement Project requires the phased, temporary closure of both the northbound and southbound bus stances for an estimated period of 12 months. North Lanarkshire Council had informed stakeholders that the southbound bus stances would close from 15 January 2017 for an estimated period of 6 months, to facilitate the initial phase of the project. As a consequence, the route and timetable of the first journey of service 346 which commences from Cumbernauld Town Centre was to be altered.

However, NLC has within the past few weeks advised that a legal issue has arisen which has resulted in a postponement of the commencement of the project until matters are resolved.

Action

SPT will require to alter the route and timetable of service 346 within contract 2876G2 when the project commences. No additional costs apply.

(e) Kilsyth - Cumbernauld - Airdrie - Monklands Hospital (service 147/A) SPT vehicles

Service 147/A is operated on behalf of SPT by McGill's Buses, providing an hourly Monday to Saturday evening and Sunday daytime and evening service between Kilsyth and Monklands Hospital via Cumbernauld Town Centre and Airdrie, within contract 2827L, utilising SPT vehicles.

The Cumbernauld Bus Stance Improvement Project requires the phased, temporary closure of both the northbound and southbound bus stances for an estimated period of 12 months. North Lanarkshire Council had informed stakeholders that the southbound bus stances would close from 15 January 2017 for an estimated period of 6 months, to facilitate the initial phase of the project. As a consequence, the route and timetable of service 147/A was to be altered. Further phases of the project will require the closure of the northbound bus stances and this will result in future alterations to services 147/A, until the project completion.

However, NLC has within the past few weeks advised that a legal issue has arisen which has resulted in a postponement of the commencement of the project until matters are resolved.

Action

SPT will require to alter the route and timetable of service 147/A within contract 2827L when the project commences. No additional costs apply.

- (f) Croy – Blackwood – Twechar – Kilsyth - Banton (services 344/A/B, 349)
Croy - Balloch - Craigmarloch - Carrickstone (service 348)
Croy - Balloch - Craigmarloch - Cumbernauld - Greenfaulds (service 403/A/B)
SPT vehicles**

Services 344/A/B, 348, 349 and 403/A/B are operated on behalf of SPT by McGill's Buses, within contracts 9603D and W021C, utilising SPT vehicles. Services 344/A/B and 349 provide an hourly, daily service between Croy Rail Station and Blackwood/Twechar/Kilsyth, extending to Banton on a Sunday as service 344/A/B. Service 348 provides a Monday to Saturday daytime service between Croy Rail Station and Carrickstone via Balloch and Craigmarloch. In addition to the above, service 403/A/B provides an hourly, Monday to Saturday evening and Sunday service between Croy Rail Station and Cumbernauld Town Centre, via Balloch, and Craigmarloch with late evening journeys operating via Seafar as service 403A, and extensions to Greenfaulds as service 403B.

The Cumbernauld Bus Stance Improvement Project requires the phased, temporary closure of both the northbound and southbound bus stances for an estimated period of 12 months. North Lanarkshire Council informed stakeholders that the southbound bus stances would close from 15 January 2017 for an estimated period of 6 months, to facilitate the initial phase of the project. As a consequence, the route and timetable of service 403/A/B was to be altered. Further phases of the project will require the closure of northbound stances and this will result in future alterations to services 403/A/B until the project completion.

Action

SPT will require to alter the route and timetable of service 403/A/B within contracts 9603D and W021C when the project commences. No additional costs apply.

**(g) Maryhill - Riddrie (service 8)
Maryhill - Knightswood (service 94)**

Services 8 and 94 are operated on behalf of SPT by First Glasgow, providing an hourly, Monday to Saturday early evening and Sunday service between Riddrie and Maryhill via Springburn as service 8, and an hourly, Monday to Saturday daytime service between Maryhill and Knightswood via Anniesland as service 94, within contract W058A. First Glasgow provides the Monday to Saturday daytime journeys of service 8, between Parkhead and Partick on a commercial basis.

Following the planned closure of Edgefauld Road, Springburn from 28 September 2015 both the subsidised and commercial routes of service 8 were amended to standardise their operation, as reported to the Operations Committee on 6 November 2015. Following the completion of these works, First Glasgow notified SPT of its intention to retain the altered route of the commercial element of this service, due to changes within the local housing demographic. SPT agreed to retain the altered route of subsidised service 8 to emulate the commercial service changes, effective from 13 November 2016. This revised route results in a reduction in contract mileage.

The opportunity was also taken at this juncture to revise the service number from 8 to 8A to improve identification of subsidised journeys.

Action

The alteration to the route and timetable of service 8 within contract W058A, will result in a reduction in contract mileage and therefore a subsequent reduction to the contract cost of £44 per week, equivalent to £2,310 per annum, with effect from 13 November 2016.

(h) Cumbernauld Local (service 343) Cumbernauld - Seafar (service 343A)

Services 343 and 343A are operated on behalf of SPT by JD Coaches, providing a half hourly, Monday to Friday daytime service operating a circular route from Cumbernauld Town Centre via North Carbrain and Cumbernauld Asda supermarket as service 343 and Monday to Friday morning peak journeys between Cumbernauld Town Centre and Seafar as service 343A, within contract 2876G1.

Stagecoach's commercial network review within Cumbernauld, effective from 12 December 2016, resulted in Monday to Friday early evening, Saturday daytime and early evening and Sunday daytime and early evening gaps in socially necessary transport provision between Seafar and Cumbernauld Town Centre.

To address the gap in public transport provision on Saturday daytime, SPT revised contract 2876G1 to provide a half hourly, subsidised service operating between Seafar and Cumbernauld Town Centre as service 343A.

Action

SPT altered the timetable and route of service 343A to operate an additional Saturday daytime service within contract 2876G1 with effect from 11 December 2016. This additional provision incurs additional mileage and as a consequence the contract cost has increased by £175 per week, equivalent to £9,125 per annum.

- (i) **Croy – Blackwood – Twechar – Kilsyth - Banton (services 344/A/B, 349)
Croy - Balloch - Craigmarloch - Carrickstone (service 348)
Croy - Balloch - Craigmarloch - Cumbernauld - Greenfaulds (service 403/A/B)
SPT vehicles**

Services 344/A/B, 348, 349 and 403/A/B are operated on behalf of SPT by McGill's Buses within contracts 9603D and W021C, utilising SPT vehicles. Services 344/A/B and 349 provide an hourly, daily service between Croy Rail Station and Blackwood/Twechar/Kilsyth, extending to Banton on a Sunday as service 344A/B. Service 348 provides a Monday to Saturday daytime service between Croy Rail Station and Carrickstone via Balloch and Craigmarloch. In addition to the above, service 403/A/B provides an hourly, Monday to Saturday evening and Sunday service between Croy Rail station and Cumbernauld Town Centre, via Balloch, and Craigmarloch with late evening journeys operating via Seafar as service 403A, and extensions to Greenfaulds as service 403B.

Stagecoach's commercial network review within Cumbernauld, effective from 12 December 2016, resulted in Monday to Friday early evenings, Saturday daytime and early evening and Sunday daytime and early evening gaps in socially necessary transport provision between Seafar and Cumbernauld Town Centre.

The gaps in public transport provision on Monday to Saturday early evenings, Sunday daytime and early evening were addressed through the revision of subsidised service 403/A/B to provide an hourly service via Seafar as service 403A/B, within 9603D and W021C. The revision to both contracts result in additional contract mileage.

Action

SPT altered contract 9603D with effect from 11 December 2016 and contract W021C with effect from 18 December 2016 to revise the timetables of services 403/A/B. These alterations incur additional subsidised mileage and as a consequence, the cost of contract 9603D will increase by £40 per week, equivalent to £2,075 per annum, and contract W021C will increase by £39 per week, equivalent to £2,025 per annum. Since contracts 9603D and W021C are operated on a gross cost basis, all revenues collected will be retained by SPT, thereby, offsetting the additional costs incurred.

(j) Kilsyth - Cumbernauld - Airdrie - Monklands Hospital (service 147/A) SPT vehicles

Service 147/A is operated on behalf of SPT by McGill's Buses, providing an hourly Monday to Saturday evening and Sunday daytime and evening service between Kilsyth and Monklands Hospital via Cumbernauld Town Centre and Airdrie, within contract 2827L, utilising SPT vehicles.

Stagecoach's commercial network review within Cumbernauld, effective from 12 December 2016, resulted in Monday to Saturday evening, Sunday daytime and early evening gaps in socially necessary transport provision within Condorrat, Ring Road (South).

The gaps in public transport provision were addressed through revisions to subsidised service 147/A to operate additional Monday to Saturday early evening and Sunday morning journeys between Cumbernauld, Town Centre and Condorrat, Ring Road (south), with further revisions to the existing Monday to Saturday evening and Sunday timetables of service 147 to operate via Condorrat, Ring Road (south) as service 147A, which result in additional contract mileage.

Action

SPT altered the timetable and route of service 147/A within contract 2827L with effect from 12 December 2016. These alterations incur additional mileage and as a consequence the contract cost has increased by £125 per week, equivalent to £6,490 per annum.

(k) Kilbirnie – Beith - Irvine - Kilwinning - Dalry (services 32/125)

Services 32 and 125 are operated on behalf of SPT by Western Buses, providing an hourly Monday to Saturday daytime service between Kilbirnie and Beith as service 32 and early morning journeys, an hourly evening service and all day Sunday service between Irvine, Kilbirnie and Beith, as number 125, within contract LS60C1.

SPT investigated concerns raised regarding minor timekeeping issues on an early morning journey between Beith and Irvine and found that, due to delays resulting from traffic congestion, it would be necessary to make minor timetable adjustments to the timing of the 0749hrs departure from Beith.

Action

SPT altered the timetable of service 125 within contract LS60C1, with effect from 1 January 2017. No additional costs apply.

**(l) Carnbroe - Coatbridge - Cliftonville - Monklands Hospital (service 77)
Townhead - Coatbridge - Cliftonville - Monklands Hospital - Carnbroe (service 117)**

Services 77 and 117 are operated on behalf of SPT by JJ Travel, providing an hourly, Monday to Friday daytime service between Carnbroe and Monklands Hospital via Coatbridge and Cliftonville as service 77, and also a Monday to Saturday evening service between Townhead and Carnbroe via Coatbridge, Cliftonville and Monklands Hospital, Saturday morning journeys and a half hourly, Sunday daytime service between Townhead and Coatbridge as service 117 within contract W024F1.

McGill's Buses revised commercial Monday to Saturday daytime service 217 with effect from 9 January 2017, to provide enhanced provision between Coatbridge and Townhead. As a consequence, SPT withdrew subsidised service 117 provision on Monday to Saturday early evenings and Saturday mornings between Coatbridge and Townhead, resulting in a reduction in subsidised mileage.

Action

SPT altered the timetable of service 117 within contract W024F1 with effect from 8 January 2017. These alterations reduce contract mileage and as a consequence the contract cost has reduced by £43 per week, equivalent to £2,254 per annum.

(m) Lanark - Leadhills - Wanlockhead (services 30/31)

Services 30 and 31 are operated on behalf of SPT by Stuarts Coaches, providing a Monday to Saturday daytime service between Lanark and Wanlockhead via Leadhills.

Western Buses revised commercial service X74 with effect from 8 January 2017, which provides a daily service between Glasgow and Dumfries to operate via Abington, Service Area. SPT revised subsidised services 30 and 31 to operate various journeys via Abington service area to offer interchange opportunities with service X74, which results in additional contract mileage. SPT continue to investigate the proposal of enhanced stopping facilities within the service area, to allow for safe and improved access to local bus services.

Action

SPT altered the timetable and route of services 30 and 31 within contract 4953G with effect from 8 January 2017. These alterations incur additional mileage and as a consequence the contract cost has increased by £14 per week, equivalent to £707 per annum.

**(n) Glasgow - Parkhead - Carmyle - Halfway (services 64/164)
Newton Farm - Cambuslang - Parkhead (service 364) SPT vehicles**

Services 64,164 and 364 are operated on behalf of SPT by First Glasgow, providing a Monday to Saturday, daytime service between Newton Farm and Parkhead via Drumsagard, Cambuslang and Carmyle as service 364, a daily, hourly, evening service between Glasgow City Centre and Halfway via Parkhead and Carmyle as service 164, and an hourly, Sunday daytime service between Glasgow City Centre and Halfway via Parkhead and Carmyle as service 64 within contract W087A1.

As part of its network revision from 23 October 2016, First Glasgow truncated commercial service 8 which provided a half hourly, Monday to Saturday daytime service between Partick and Carmyle, to terminate within Parkhead.

Whilst the revision to service 8 by First Glasgow did not warrant action by SPT to provide a new subsidised bus service, representations from various quarters highlighted the difficulties local communities were experiencing.

Accordingly, SPT revised the route and timetable of service 364 to operate via Amulree Street and Shettleston Road to reinstate links to Shettleston from Carmyle, effective from 15 January 2017. This revision results in additional contract mileage.

Action

SPT altered the route and timetable of service 364 within contract W087A1 with effect from 15 January 2017. These alterations incur additional mileage and as a consequence the contract cost has increased by £54 per week, equivalent to £2,828 per annum.

3. Committee action

The Committee is recommended to agree the following:

- (a) cancellation of contract 5627K, with effect from 16 November 2016;
- (b) cancellation of contract W085B, with effect from 16 November 2016;
- (c) alteration to the route and timetables of services 343 and 343A within contract 2876G1, with effect from 15 January 2017, no additional costs apply;
- (d) alteration to the route and timetable of service 346 within contract 2876G2, with effect from 15 January 2017, no additional costs apply;
- (e) alteration to the route and timetable of service 147/A, within contract 2827L, with effect from 15 January 2017, no additional costs apply;

- (f) alteration to the route and timetable of service 403/A/B, within contracts 9603D and W021C, with effect from 15 January 2017, no additional costs apply;
 - (g) alteration to the route and timetable of service 8, within contract W058A, with effect from 13 November 2016, at a reduced cost of £2,310 per annum.
 - (h) alteration to the route and timetable of service 343A, within contract 2876G1, with effect from 11 December 2016, at an additional cost of £9,125 per annum.
 - (i) alteration to the route and timetable of service 403/A/B, within contract 9603D with effect from 11 December 2016 at an additional cost of £2,075 per annum and also to contract W021C, with effect from 18 December 2016 at an additional cost of £2,025 per annum;
 - (j) alteration to the route and timetable of service 147/A, within contract 2827L, with effect from 12 December 2016, at an additional cost of £6,490 per annum;
 - (k) alteration to the timetable of service 125 within contract LS60C1, with effect from 1 January 2017, no additional costs apply;
 - (l) alteration to the timetable of service 117, within contract W024F1, with effect from 8 January 2017, at a reduced cost of £2,254 per annum;
 - (m) alteration to the route and timetable of services 30/31, within contract 4953G, with effect from 8 January 2017, at an additional cost of £707 per annum;
- and
- (n) alteration to the route and timetable of service 364, within contract W087A1, with effect from 15 January 2017, at an additional cost of £2,828 per annum.

4. Consequences

- Policy consequences: *In line with Regional Transport Strategy.*
- Legal consequences: *All proposed amendments are in compliance with the conditions of contract.*
- Financial consequences: *The amendments to contracts detailed in the committee paper will result in savings of £11,120 to SPT in 2016/17 and £31,332 in 2017/18.*
- Personnel consequences: *None.*

Equalities consequences: *Seeks to reduce the incidence of social exclusion by supporting socially necessary services.*

Risk consequences: *None.*

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Chief Executive

for further information, please contact Alex Scott, Bus Services Manager on ext 3388