



Buchanan Street

Subway Station Access Guide

Station

A multi-level Subway station located on Buchanan Street, near Dundas Lane, between West George Street and the Buchanan Galleries shopping centre.

The station has two platforms. One to access trains on the Inner circle and the other for trains on the Outer circle.

There are three entrances to the Subway Station. Two on Buchanan Street, one faces north towards the Buchanan Galleries shopping centre, the other south towards West George Street. The third entrance is on Dundas Street opposite Glasgow Queen Street rail station.

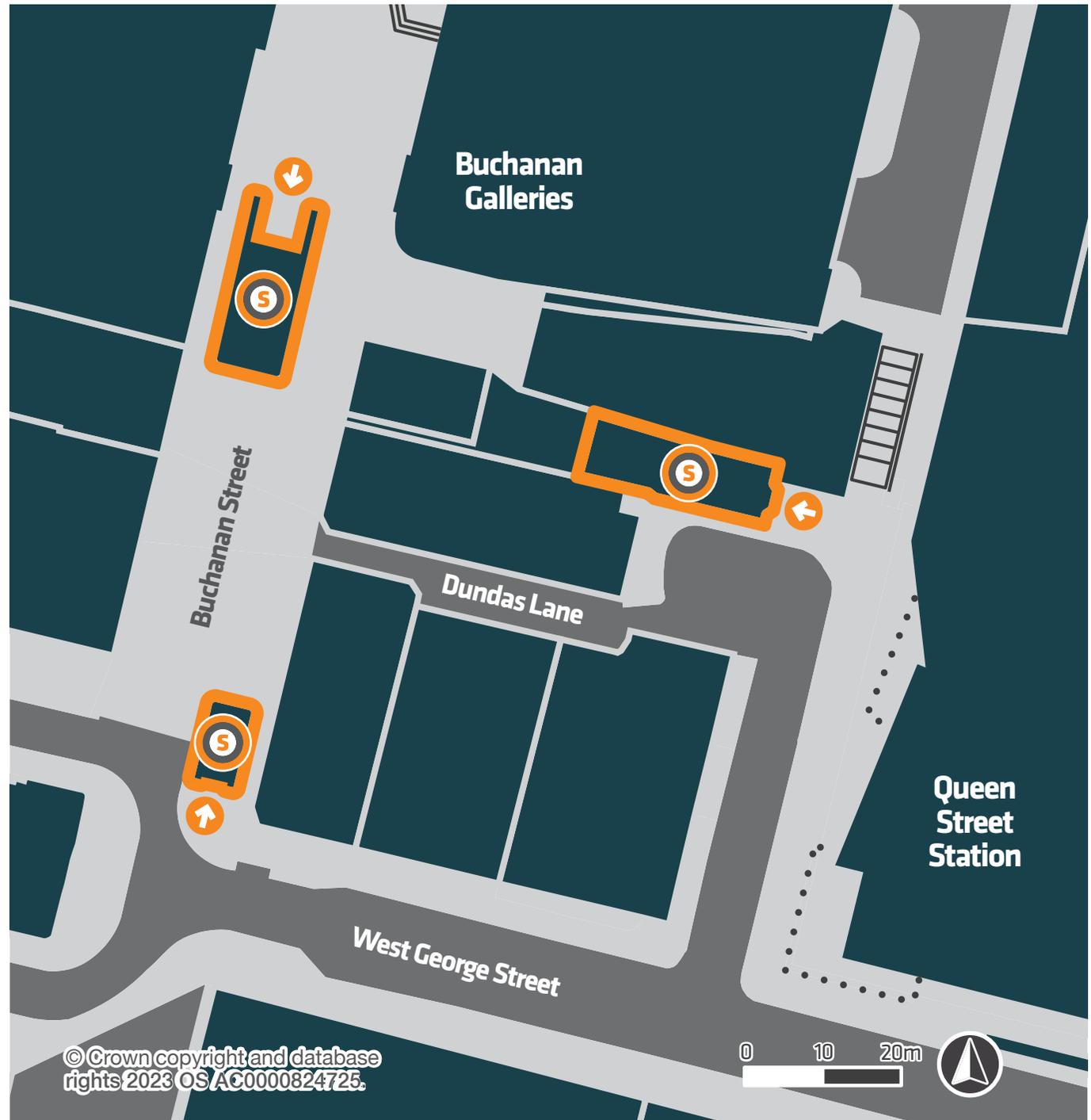
There are no designated parking facilities available at this station.

There is no designated pick up/set down area at this station.

Access to the ticketing concourse

The ticket concourse is located one level below street level. Escalators, stairs, a sloped moving walkway and ramped access provide access.

Escalators and four flights of stairs provide access to the ticket concourse from the northern, Buchanan Galleries, entrance. The upper three flights for stairs are made up of 12 steps and the lower flight has 14 steps. There is a small landing between each of the flights. Double height handrails, which are non-reflective and not "cold to touch", are provided on the stairs.

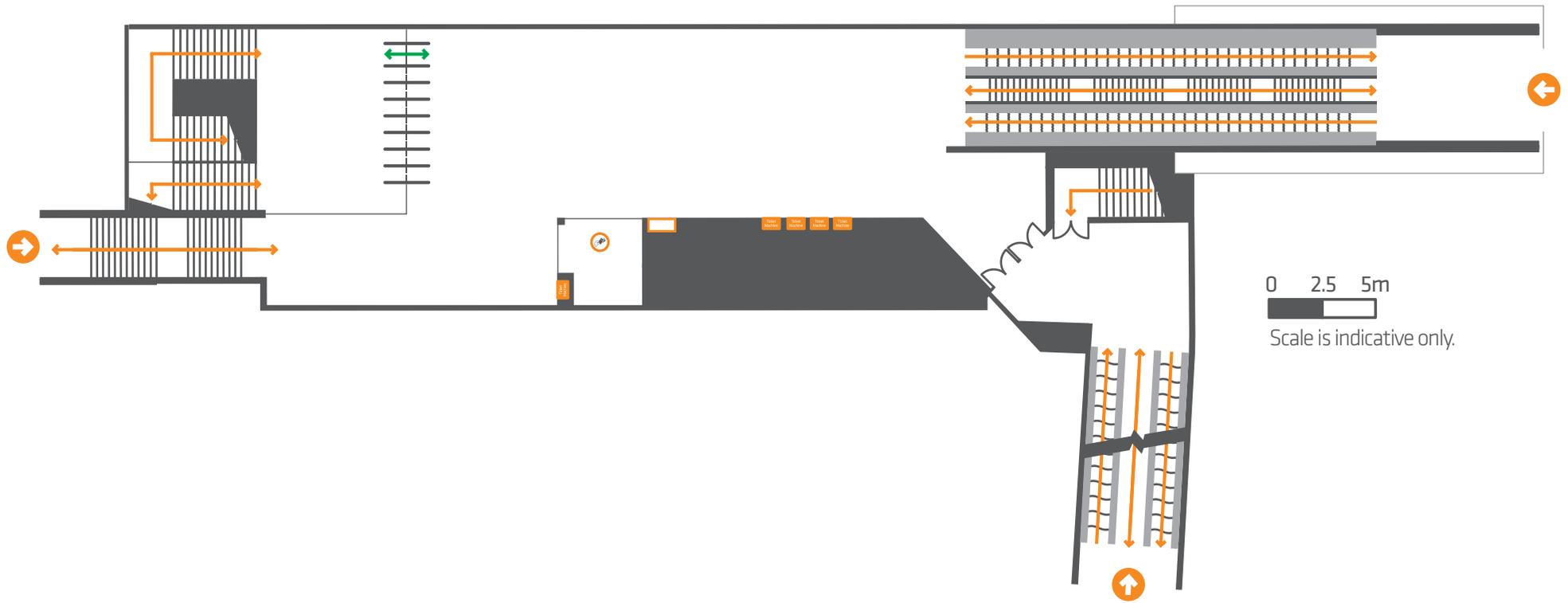


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Buchanan Street Subway station Ticketing concourse diagram



Station Entrance



Tickets & Information



Ticket Machine



Direction of travel



Tactile map



Ticket gate



Wide ticket gate



Escalators



Travelator



Stairs



Staff only areas

Buchanan Street Subway station Ticketing concourse description

Access to the ticketing concourse

Two flights of stairs provide access to the ticket concourse from the southern, West George Street entrance. The upper flight of stairs has 12 steps and the lower 10 steps. Handrails are provided on the stairs.

Moving walkways and a ramp provide step free access to the concourse from Dundas Street. The ramp is located between the moving walkways and has double height handrails, which are non-reflective and not “cold to touch”. Please note this ramp is steeper than recommended and the moving walkway slopes significantly down from street to concourse level.

A short corridor to the left connects the end of the ramp and the moving walkway to the ticket concourse.

Ticketing concourse

The ticket office is located straight ahead of the West George Street entrance and ahead to the left of the northern Buchanan Galleries and Dundas Street entrances.

Four ticket vending machines are located between the ticket office and the corridor which connecting to the moving walkway and the ramp at the Dundas Street entrance.

There is also one ticket vending machine on the ticket office wall facing the southern, West George Street entrance.

Ticketing concourse

Anti-reflective, slip resistant flooring is provided throughout the station.

White wayfinding tiles in the floor guide passengers to the ticket office and ticket gate-line.

Platform access is via a ticket gate-line with ticket validators. When entering or leaving the station, customers should always hold their ticket to the validator until a sound is issued and the gate opens.

The ticket gate-line is located to the left of the southern, West George Street entrance, and straight ahead of the northern, Buchanan Galleries and Dundas Street, entrances and is made up of eight ticket gates.

One ticket gate is extra wide to aid passengers travelling with mobility aids, young children or bags.

The wide ticket gate is furthest to the right when going towards the platform stairs and furthest to the left when exiting.

Stair or escalator access to platform

Stairs provide access between the station concourse and the Inner and Outer platforms.

The stairs down to the Inner platform are to the right on passing through the ticket gate-line.

Stair or escalator access to platform

The stairs down to the Outer platform are to the left on passing through the ticket gate-line.

There are two flights of stairs leading down to the both the Inner and Outer platforms, with a landing between each flight.

The uppermost flight has 13 steps and the lower most flight of stair has 16 steps. This is the same on access to both platforms.

A double left turn is needed at each landing to reach the next flight.

All stairs have 30-point colour contrast stair nosing.

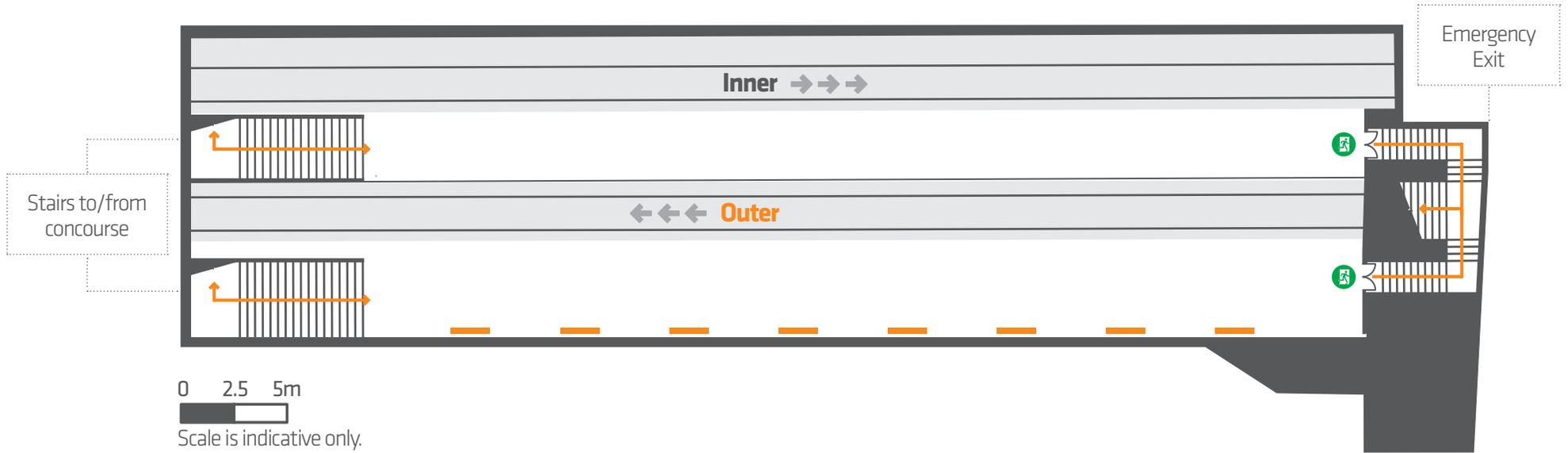
Corduroy tactile tiles indicate the bottom and top of each flight of stairs.

All stairs have double height handrails which are non-reflective and not “cold to touch”.

Lift access to platform

There is no lift access.

Buchanan Street Subway station Platform diagram



- 
 Direction of travel
- 
 Direction of train
- 
 Track area (no access)
- 
 Stairs
- 
 Seating
- 
 Fire escape
- 
 Staff only areas

Buchanan Street Subway station Platform description

Platforms

This station has two platforms. One for the Inner circle trains and one for Outer circle trains.

The stairs for the Inner platform come out at the end of the platform to the rear of the train.

The stairs for the Outer platform come out at the end of the platform to the front of the train.

The train will arrive on the left-hand side when the passenger steps off the stairs onto both the Inner and Outer platforms.

A solid glass wall with a metal handrail provides a solid edge to the back of the Inner platform when the passenger steps off the stairs onto the platform.

Perch seating is available at intervals along the back wall of Outer platform, to the right on accessing the platform.

Platforms

Platforms are tiled with anti-reflective, slip resistant tiles.

Blister tactile tiles and white edge marking are provided along the full length of both platforms to indicate the platform edge.

Customer information systems display the wait time to the next train.

The emergency escape stair is at the opposite end of each platform from the platform access stairs.

Access between platforms

Access between platforms is via the ticketing concourse only.

Other information

The station is staffed.

An induction loop is provided at the ticket office window.

Wi-Fi is available in the station.

Audio information announcements are made in the station.

No public toilet facilities.