



26th United Nations Climate Change Conference of the Parties (COP26) – SPT progress update – presentation

Date of meeting 17 September 2021

Date of report 6 September 2021

Report by Acting Chief Executive

1. Object of report

To outline the content of a presentation to be given to the current meeting on SPT progress in relation to preparations for the 26th United Nations Climate Change Conference of the Parties (COP26) to be held in Glasgow from 31 October - 12 November 2021.

2. Background

Further to previous reports and presentations, including most recently to the Operations Committee on 20 August 2021, members will be aware of the significant work underway for COP26. From a transport perspective, SPT has a key role to play in that regard and preparations are intensifying as the event draws near.

3. Outline of proposals

The presentation to the current meeting will give an up-to-date picture of SPT preparations for COP26. In addition to a general update on the COP26 event, and using the SPT COP26 Operations Plan submitted in July to event organisers as its guide, the presentation will cover SPT's operational readiness, including:

- Subway operations;
- Bus operations, including Buchanan Bus Station and COP26 Event Shuttle Buses;
- Ticketing;
- COP26 Transport Co-ordination Centre;
- Communications / Engagement;
- Cyber-security; and
- Human Resources.

4. Conclusion

The importance of COP26 from the perspective of addressing climate change globally is gaining significant momentum and expectation is high about world leaders making bold decisions in that regard when they meet in Glasgow. The impact of the pandemic on planning for the event has proven challenging, but as the presentation will highlight, SPT is working

hard to ensure operational readiness for COP26. At the time of writing, SPT's COP26 Operational Plan, submitted to organisers in late July, has yet to be formally approved and discussions are ongoing in that regard. Officers will continue to keep members updated as matters progress.

5. Partnership action

The Partnership is recommended to note this report.

6. Consequences

| | |
|-------------------------|---|
| Policy consequences | <i>In line with the current and developing RTS.</i> |
| Legal consequences | <i>None at present.</i> |
| Financial consequences | <i>None at present.</i> |
| Personnel consequences | <i>None at present.</i> |
| Equalities consequences | <i>None at present.</i> |
| Risk consequences | <i>None at present.</i> |

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Preparations for COP26: SPT progress update

Presentation to Partnership 17 September 2021

- Builds on previous presentations and reports to Partnership and Committees
- 6 weeks to go...
- Recap on what COP26 is
- Impact on transport network
- Update on SPT preparations:
 - Subway Operations
 - Bus Operations
 - Transport Co-ordination Centre, Ticketing, Comms, Cyber-security, HR...
- Conclusions and next steps



About COP26 – a recap



- **26th annual United Nations Climate Conference – COP26 - 31 Oct – 12 Nov 2021**
- Expectation that event will lead to **enhanced ambition on climate change**
- Based at **SEC Campus** – plus ancillary events in Science Centre and other venues
- Planning for **a full ‘in-person’ event** - 197 nations, 120 heads of state, 25,000 delegates, 14,000 daily attendees
- **‘Transport Day’** – 10 November
- Large-scale gathering of **activists and demonstrators** expected Sat 6 November
- A **huge opportunity** to promote Glasgow and west of Scotland



Impact on the transport network



- Key message - Glasgow is **open for business...**
- But **expect disruption** on PT and road networks - Road closures, parking restrictions, PT expected to be busy, active travel promoted & routes open
- **Get Ready Glasgow** website and social media channels – live and up to date advice – www.getreadyglasgow.com
- All residents, businesses and visitors should **“plan ahead”**
- **‘Work from home if you can’** message likely to be in place



- Transport Scotland leading **event transport planning** with multi-partnered input, including SPT, ScotRail, bus operators, Glasgow City Council and Police Scotland.
- **Key SPT roles** - Chair of COP26 Bus & Coach forum, Subway on Rail Group, SPT participation on Smartcard Ticketing, Communications, Cyber Security working groups
- **SPT Operational Plan** detailing service delivery and additional support for event submitted to Transport Scotland end July
- SPT Ops Plan - considered by **Approvals Board** 10 September, awaiting confirmation



Subway Operations Planning

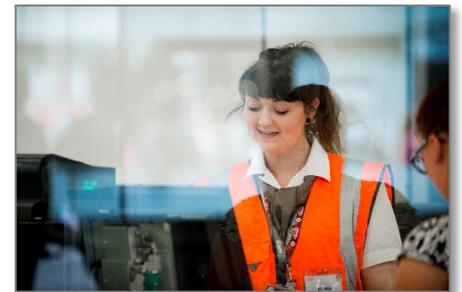


What we can expect...

- Subway stations and services in general to be **far busier** during COP26, with events likely to take place outwith SEC campus including city centre, west-end and the city's parks
- Due to the nature of the event, there is a potential **increased risk of disruption** to service operations

What we are doing...

- Subway will provide an **extended peak service** if required
- We are **extending Sunday hours of service** (31 Oct, 7 Nov)
- **Queuing Plans** already in place at key stations, and are being developed for others should the need arise
- **Additional staffing** at all stations, primarily on platforms
- In advance of COP there has been **increased liaison with the Police**, and there will be **extra stewarding and security presence** throughout COP to ensure continued safety of Subway customers
- Additional advance **maintenance planning** is being undertaken to ensure Subway remains operating efficiently throughout



Bus Operations Planning



What we can expect...

- Buchanan Bus Station to be **far busier** with people arriving into the city to attend COP26 or participate in other events across the city.
- **Dedicated shuttle bus service** for delegates operating between bus station, city centre and event campus.

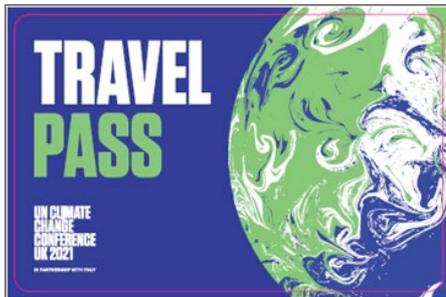
What we are doing...

- Planning for **extending BBS concourse opening hours** till midnight.
- **Extra stewarding and security presence** to ensure continued safety of BBS customers.
- **Additional bus station regulators** to assist safe movement of vehicles in and out of BBS.
- Leading on **shuttle bus tendering** exercise on behalf of Transport Scotland - **low floor, fully accessible, zero emission buses**.
- Shuttle will operate **Mon-Fri plus 1 weekend day** between 6am and midnight, **every 5 minutes at peak, every 10-15 mins off-peak**.



Transport Co-ordination Centre (TCC)

- Located at **Eastgate**, near Bridgeton Cross.
- **Staffed each day between 6am-midnight**, 7 days a week for up to three weeks.
- **SPT presence in TCC** throughout to support monitoring of the city's transport network and to help resolve 'live' issues.
- **SPT's TCC role** centred around Subway and Buchanan Bus Station operations, and as main link between the TCC and local commercial bus network and shuttle bus operator.



Ticketing

- SPT representation on Transport Scotland's **COP26 Smart Ticketing** Technical Working Group
- **30,000 smartcards will be issued to delegates and volunteers** funded by Transport Scotland.
- **Multi-modal smartcard** for travel between place of residence and SEC Campus.
- **Volunteers** will use their pass to travel from home to a volunteer Hub (City Chambers, Anderston, Green Zone).



Other Planning Measures...



Communications & Engagement

- SPT represented on Transport Scotland's **Communications Group**
- Ensure accuracy and consistency of **public information messages** with 'Get Ready Glasgow', Traveline Scotland, Glasgow City Council and transport operators

Cyber Security

- SPT is represented on the COP **Cyber Security Sub-Group**
- **SPT systems and products review** being undertaken by SPT's Cyber Security and Continuity Lead as part of COP26 planning
- **Assessing each system and product** against the cyber-security threat posed, evaluating potential impacts and determining preventative measures

SPT staffing

- An **embargo on all SPT staff** leave during the period of COP26
- **Reviewing staffing requirements** and rosters



- **Huge opportunity** to showcase Glasgow and west of Scotland to the world – particularly important in light of Covid.
- Demonstrate and how we are **addressing climate change** to an international audience
- **Changes, new information and intelligence** can be expected up to and throughout the event - SPT and other stakeholders must be **ready to react**.
- **Continue participation** on various external working groups, **continue internal preparations**
- **Confirmation of approval** of SPT Operations Plan and financial costs

The clock is ticking...



**UN CLIMATE
CHANGE
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UK 2021**

IN PARTNERSHIP WITH ITALY