

## **ZoneCard Online Diary 2021**

There is a new website for ZoneCard Online Diaries and this can be found at:

[zonecard-diary.spt.co.uk](http://zonecard-diary.spt.co.uk).

***If you have any questions about the ZoneCard Online Diary, please email [zonecardsales@spt.co.uk](mailto:zonecardsales@spt.co.uk).***

### **Background**

SPT and the ZoneCard operators invite any customer with a valid ZoneCard to submit a one-week travel diary recording all journeys made using your ZoneCard. This is useful to SPT and the ZoneCard operators for the management of ZoneCard.

In exchange you will receive a £7.50 voucher to use on your next ZoneCard purchase, and you could win an annual ZoneCard (Terms and Conditions apply – see [https://www.spt.co.uk/media/l1qbibjv/20210913-zonecarddiary\\_termsandconditions.pdf](https://www.spt.co.uk/media/l1qbibjv/20210913-zonecarddiary_termsandconditions.pdf))

### **1. REGISTRATION**

You will need to register an account on the ZoneCard Online Diary website. You will enter an email address and chosen username. You will then be emailed a link which you can use to set your password.

### **2. YOUR DIARY**

#### **YOUR DETAILS AND ZONECARD DETAILS**

First, we need you to provide some details about yourself and your ZoneCard ticket.

Select “Click here to START”, then answer each of the questions. You will be required to submit a clear photo of your ZoneCard ticket.

On this page you will select which **ONE** of the following weeks you are completing the survey for:

- Sun 3<sup>rd</sup> to Sat 9<sup>th</sup> October 2021;
- Sun 10<sup>th</sup> to Sat 16<sup>th</sup> October 2021;
- Sun 17<sup>th</sup> to Sat 23<sup>rd</sup> October 2021; and
- Sun 24<sup>th</sup> to Sat 30<sup>th</sup> October 2021.

Once you have saved the details on this page, you will still be able to go back and edit them if needed.

#### **JOURNEY DETAILS**

From the “My Survey” page, select “Click Here to add a journey”.

You should use this function to add all the journeys made using your ZoneCard in your chosen survey week. This should include both directions if you make a return journey, for example a bus journey to and from work would be submitted as two separate journeys.

From the “My Survey” page, you can edit or delete journeys, or use the Copy function (for example if you make exactly the same journey several days per week).

Once you have submitted all of your journeys, press “Complete Survey” on the “My Survey” page. This completes your ZoneCard Online Diary Survey.