



Strathclyde Partnership for Transport

Bus Information Standards

April 2021

Version Control:

Version 2

Contents:

1.	Introduction	4
2.	Bus Information Standards	5
2.1.	Bus Stop Flag Content and Layout.....	5
2.2.	Route Number Tablet (Multi Service Tablet or “MST”).....	5
2.3.	Panel Header and Footer Information	7
2.4.	Real-Time Passenger Information (RTPI).....	7
3.	Production of Bus Service Printed Panel Information (minimum standards).....	8
3.1.	Novus FX	8
3.2.	Bus Stop Information and Pricing	8
3.3.	Standards.....	9
3.4.	Timetable Layout Templates	11
4.	Compliance.....	16
5.	Bus Timetable Leaflets	16
5.1.	Content & Layout	16
5.2.	Availability Requirements (Timetable leaflets)	18
5.3.	Standards (Timetable leaflets).....	19

Figures:

Figure 1: Illustration of a Bus Stop Flag	5
Figure 2: Bus stop with multi service tablet (MST).....	6
Figure 3: Illustration of a bus stop multi service tablet (MST)	6
Figure 4: Bus stop with additional information	6
Figure 5: Bus stop with unique two alphabetic character codes and MST	6
Figure 6: Panel Header Example	7
Figure 7: Panel Footer Example.....	7
Figure 8: Example RTPI display unit	8
Figure 9: Example of timetable in 'Standard A' format.....	11
Figure 10: Example of a full panel (small) in normal 'Standard A' format.....	12
Figure 11: Example of full panel (small) in 2 column 'Standard A' format to include more services	12
Figure 12: Example of full panel (large) in multi column 'Standard A' format to include more services	13
Figure 13: Example of timetable in 'Standard B' format	14
Figure 14: A-Z List Example.....	15
Figure 15: Example timetable (front and back)	17
Figure 16: Example timetable information & format.....	18

Appendices:

APPENDIX 1: Character Codes	21
APPENDIX 2: Bus Stop Information Pricing	24

1. Introduction

- 1.1. The Transport (Scotland) Act 2001 (The Act) placed a duty on Strathclyde Partnership for Transport (SPT), as designated 'Local Transport Authority', to set and deliver information standards for 'local bus services'. In this regard, it is for the Local Transport Authority to determine which information should be made available to the public and to determine the way in which this information is to be made available in the "appropriate way".
 - 1.2. With due consideration to the Transport (Scotland) Act 2019, the Transport (Scotland) Act 2001 (The Act) remains the legislation which places a duty on SPT to set and deliver information standards of the approximately 11,500 bus stops and 14,000 bus information display cabinets across the 12 local authority areas that make up SPT region.
 - 1.3. SPT and bus operators have a responsibility and duty for passengers in ensuring information at these locations is accurate and easy to understand. While the quality of information on bus services provided in the SPT area, especially at bus stops, has improved over recent years, there is still scope for further improvement and to deliver a more consistent approach to how timetable information is displayed.
 - 1.4. This document builds on SPT's Bus Information Standards (April 2014), by taking account of most recent industry standards for information display and best practice.
 - 1.5. The standards set out in this document are considered to be the minimum expected standards and will be reviewed periodically by SPT. This document details:
 - (a) The relevant standards for bus stop and bus timetable information
 - (b) Templates illustrating the standards where appropriate
 - (c) The technical specifications underlying the standards
 - 1.6. This document serves to provide guidance to bus service operators with regard to ensuring that the minimum expected standards for bus service and timetable information are met and to ensure a high and consistent standard of information provision is adopted and maintained throughout the SPT area.
-

2. Bus Information Standards

2.1. Bus Stop Flag Content and Layout

- 2.1.1. A pole mounted bus stop flag will be provided at all 'generally recognised' bus stops where it is practicable to do so and will display a set of standard characteristics consistent across the SPT area.

Figure 1: Illustration of a Bus Stop Flag



- 2.1.2. *The National Public Transport Access Node (NaPTAN) database is a UK nationwide system for uniquely identifying all the points of access to public transport in the UK. NaPTAN provides a unique identifier for every point of access to public transport in the UK, together with meaningful text descriptions of the stop point and its location.

2.2. Route Number Tablet (Multi Service Tablet or “MST”)

- 2.2.1. A route number tablet will be provided at stops where services have been divided between adjoining stops. This applies mainly in busy town centre areas and at certain bus stations and interchanges. SPT will identify the stops at which tablets will be located.

- 2.2.2. The following information will be displayed on the MST:

- Tablet header incorporating the words “Bus Operator” and “Services from this stop”, along with the bus stop NaPTAN references.
- The tablet will show the Operators name(s) and route number(s) for all services using the stop.
- On occasion, SPT will add additional information to bus stops where there is a requirement to provide additional customer reassurance e.g. routes to hospitals, airports, tourist attractions, etc.

Strathclyde Partnership for Transport: Bus Information Standards

- To further assist passengers and operators, a unique two alphabetic character codes is displayed at bus stops in Glasgow city centre (see figure 5). These identifiers are printed in large characters and are fixed on finial plates to bus stop poles. (See Appendix 1: list of character code locations).

Figure 3: Illustration of a bus stop multi service tablet (MST)

Bus Operator	Services from this stop				609034
McGills	23	23A	26		
First	4	19			

Figure 2: Bus stop with multi service tablet (MST)



Figure 4: Bus stop with additional information



Figure 5: Bus stop with unique two alphabetic character codes and MST



2.3. Panel Header and Footer Information

2.3.1. A panel header and footer will be provided in every information case.

Figure 6: Panel Header Example



Figure 7: Panel Footer Example



2.4. Real-Time Passenger Information (RTPI)

2.4.1. SPT will continue to work with operators and the relevant Local Authorities to develop real time passenger information systems for appropriate routes within the SPT area. RTPI complements printed information at bus stops, with the RTPI displays showing as a minimum:

- Service number
- Final destination of service
- Operator of service
- Time due
- Other relevant information as deemed necessary/appropriate

2.4.2. RTPI enables the further expansion of the following:

- Displays of live departure times for next buses at bus stations and interchanges
- Displays of live departure times for selected bus stops
- Displays of next stop on buses
- RTPI on the internet and mobile or desktop applications ("apps")
- Displays of seat availability and/or capacity/demand (live or historic to assist in journey planning around demand)

Figure 8: Example RTPI display unit



3. Production of Bus Service Printed Panel Information (minimum standards)

3.1. Novus FX

- 3.1.1. Since 2014, SPT has migrated the software system used in-house for the production of bus stop timetable information displays to using an updated publicity tool known as Novus FX (NFX).
- 3.1.2. A significant advancement and update to the 2014 edition of Bus Information Standards document is that any entries (i.e. access to update bus information publicity to cabinets within Strathclyde) going forward from 2021, will be limited to NFX (or identical equivalent, subject to SPT approval) output standards only.
- 3.1.3. This adoption of NFX, alongside the phasing out of older Trapeze TFX and also Operator productions, unifies the information and publicity standards across the SPT area to the prescribed standard, as well as ensure provision of consistent and accurate travel information for the travelling public.

3.2. Bus Stop Information and Pricing

- 3.2.1. SPT Printed Panel Outputs (Novus FX Publisher – “NFX” - at the time of writing) incorporate best practice as outlined in the Executive’s Guidance on Part 2 (Bus Services) of the Transport (Scotland) Act 2001 and include recommendations from other industry sources including ATCO.

3.2.2. SPT are capable of delivering the NFX product in the following two ways:

- | |
|---|
| (i) A 'start to finish' fashion, by way of re-charge and SPT as the service provider to the bus industry (printing and installation arranged by SPT). |
| (ii) An NFX file supply only fashion, by way of re-charge to the bus industry (printing and installation costs arranged & borne by a respective bus operator) |

3.2.3. Bus Stop Information pricing can be found in APPENDIX 2 of this document.

3.2.4. When calculating information prices, these will reflect the recovery of reasonable costs incurred to produce and/or install materials. In determining what is reasonable in relation to a particular operator, SPT shall give regard to:

- the amount of information which has to be made available; and
- the way in which that information has to be made available in respect of the local services provided by that operator.
- SPT staff and material costs
- SPT staff costs will be calculated based on staff hourly rates. Material costs will be estimated for the production, distribution and installation of information panels required.
- SPT will base prices on the cost per panel produced, irrespective of number of services on the panel.

3.2.5. In the event that more than one operator initiates a service change, on the same effect date, costs for the production of the panel can be shared between these operators. Costs will be apportioned between operators depending upon the number of information panels to be produced as per the cost arrangements applicable at the time.

3.2.6. Where only one operator initiates a service change, they will incur full costs.

3.2.7. All bus stop information standards and pricing may be subject to change and/or annual review)

3.3. Standards

Display Panels

3.3.1. All panels produced will include service timetables aligned with how the service/s using that stop have been registered with the Office for the Traffic Commissioner (OTC).

3.3.2. Any panels produced will be in accordance with SPT standard layouts as prescribed in this document and shall be suited to the case type that the panel is being installed in.

3.3.3. Where an operator chooses to print and install information themselves or using a third-party, the layout and presentation shall be in accordance with the templates detailed in this document.

3.3.4. Information to be displayed shall include as a minimum:

- Panel Header and Footer Information
- Bus service number and destination
- Operator name and logo

- Bus stop specific departure times using the 24-hour clock within hourly time band rows with clear columnar distinction between the days of operation i.e. Monday to Friday, Saturday, Sunday
- Optional; route diagram with main timing points detailed and overall journey times
- Start date of service

Paper and Print Quality

- 3.3.5. Quality white paper is to be used. It should be uncoated and be minimum 90gsm thickness. Glossy paper is not to be used as glare can make it difficult to read.
- 3.3.6. Non-laminated inserts must be of a quality to meet the lifespan of the insert and if laminated it must be with a matt finish.
- 3.3.7. Information is to be in high quality print standard and is to be produced in colour with an appropriate colour contrast to support people with sight problems¹.

Accuracy of Information

- 3.3.8. Without accurate information, Service Users will not be encouraged to utilise public transport. It is therefore essential that information be kept up to date.
- 3.3.9. When there are bus service changes, new information should be posted at the bus stop in time for the commencement of services on the day of the change. The new information should be posted no earlier than 5 days (*) prior to the change. - *(*In exceptional circumstances e.g. when in the public interest, these timescales may be waived with approval of SPT e.g. short notice registrations approved by the Traffic Commissioner).*
- 3.3.10. Departure times must be specific to each stop. Departure times calculated by interpolation from timing points should always be rounded back to previous minute.

Timing Points

- 3.3.11. The timing points shown on any panel display should include the principal points and aim to be between 5 and 10 minutes apart.
- 3.3.12. Timing points should be no more than 15 minutes apart for routes with a complete journey time of less than 2 hours.
- 3.3.13. For journeys greater than 2 hours timing points should be displayed for regular intervals as space permits.

Fares Information

- 3.3.14. Adult and child single fares from the stop to fare stages on the route may be displayed. If so then it should be clearly stated if change is given or not, if concession cards and SPT ZoneCard tickets are accepted and the w.e.f. date must be included.

Holiday operations

- 3.3.15. If operators submit registration variations for school holiday periods, it is essential bus stop information is updated as appropriate to show times of the service being operated.

Cancelled Services

- 3.3.16. Operators are financially and logistically responsible for the removal of cancelled service information, and unless instructed otherwise, SPT will automatically produce panel information removing cancelled services for any stop affected on the basis of the pricing shown in Appendix 2.
- 3.3.17. All panels that show timetables for a cancelled service must be removed on the last day of service operation.

Patching Over of Information

- 3.3.18. Operators or designated contractors concerned in the supply and/or Installation must not cover, obscure or disturb information provided by SPT or other operators in the information panel concerned.
- 3.3.19. The “patching” over of existing Trapeze FX (TFX) of NFX panels IS STRICTLY PROHIBITED under all circumstances. SPT will monitor and act to remedy any such instances of non-compliance (see also section 4).

Access to panels

- 3.3.20. Only suppliers approved by SPT will be permitted to access cabinets and render installation services.

Display Cases

- 3.3.21. SPT will provide information, on request, to each operator about the type of cases along with dimension at each bus stop location on routes served by their services. It is the responsibility of the transport operator to request this information prior to printing of display information.

3.4. Timetable Layout Templates

‘Standard A’ Format

- 3.4.1. At most locations, the timetable information will be displayed in the following ‘Standard A’ layout (whereby departure times are displayed as ‘hourly band’ rows).

Figure 9: Example of timetable in ‘Standard A’ format

2

To Faifley

Effective from: 19/04/2020

First

Partick, Church St

Partick, Bus Stn 3

Scotstoun, Earl Pl 14

Clydebank, Clydebank Railway Stn 27

Kilbowie, Duntocher Rd 35

Faifley 43

Approx. journey times

Monday to Friday

Hour	Minutes						
05	45						
06	12	34	47	57			
07	08	19	29	37	45	54	
08	04	14	24	32	40	48	56
09	04	12	20	28	35	43	51 59
10	07	15	23	31	39	47	55
11	03	11	19	27	35	43	51 59
12	07	15	23	31	39	47	55
13	03	11	19	27	35	43	51 59
14	07	15	23	31	39	48	56
15	04	12	20	28	37	45	53
16	01	09	17	25	33	41	49 57
17	05	13	21	29	37	45	53
18	02	11	20	29	40	51	
19	03	18	33	48			
20	03	21	41				
21	01	21	41				
22	01	21	41				
23	01	21	41				
00	10	40					

Saturday

Hour	Minutes						
05	47						
06	19	45					
07	00	15	32	47			
08	03	19	33	51			
09	07	22	34	45	57		
10	09	20	32	43	53		
11	03	11	19	27	35	43	51 59
12	07	15	23	31	39	47	55
13	03	11	19	27	35	43	51 59
14	07	15	23	31	39	47	55
15	03	11	19	27	35	43	51 59
16	07	15	23	31	39	47	55
17	03	11	19	27	35	43	52
18	00	09	18	28	38	48	
19	03	18	33	47			
20	02	21	41				
21	01	21	41				
22	01	21	41				
23	01	21	41				
00	10	40					

Sunday

Hour	Minutes						
05							
06	00	35					
07	05	35					
08	07	28	48				
09	08	29	44	59			
10	14	32	51				
11	06	22	37	53			
12	07	19	31	43	55		
13	07	19	31	43	55		
14	07	19	31	43	55		
15	07	19	31	43	55		
16	07	19	31	43	55		
17	08	23	38	53			
18	06	21	36	51			
19	06	21	41				
20	01	21	41				
21	01	21	41				
22	01	21	41				
23	01	21	41				
00	10	40					

Strathclyde Partnership for Transport: Bus Information Standards

Figure 11: Example of full panel (small) in 2 column 'Standard A' format to include more services

Glasgow

Sauchiehall St at Dental Hospital

Stop No: 6090161, Stop Code: 45239465
Displayed December 2020

4A To Eaglesham

Effective from: 24/02/2020

Monday to Friday		Saturday	Sunday
06:24	06:24	06:24	06:24
07:04	07:14	07:39	07:39
08:11	08:20	08:20	08:20
09:08	09:01	09:01	09:01
10:08	10:08	10:08	10:21
11:08	11:08	11:08	11:22
12:08	12:08	12:08	12:22
13:08	13:08	13:08	13:22
14:08	14:08	14:08	14:22
15:08	15:08	15:08	15:22
16:13	16:13	16:13	16:22
17:16	17:16	17:16	17:24
18:21	18:21	18:21	18:29
19:39	19:39	19:39	19:39
20:29	20:29	20:29	20:29
21:54	21:54	21:54	21:54
22:39	22:39	22:39	22:39
23:39	23:39	23:39	23:39

a. Terminates at Victoria Road (operates on school days)

X25 To Cumbernauld

Effective from: 16/02/2020

Monday to Friday	Saturday	Sunday
17:35	No Services	No Services
18:19	No Services	No Services

X25A To Cumbernauld

Effective from: 16/02/2020

Monday to Friday	Saturday	Sunday
No Services	No Services	No Services

15 To Glasgow

Effective from: 06/01/2020 City Sightseeing

Monday to Friday	Saturday	Sunday
07:31	07:31	No Services
08:40	08:40	No Services
09:40	09:33	No Services
10:33	10:33	No Services
11:33	11:33	No Services
12:33	12:33	No Services
13:33	13:33	No Services
14:33	14:33	No Services
15:33	15:33	No Services
16:33	16:33	No Services
17:33	17:33	No Services
18:39	18:39	No Services

17 To Art & Music School

Effective from: 03/03/2019

Monday to Friday	Saturday	Sunday
06:48	06:48	No Services
07:08	07:08	No Services
08:08	08:18	No Services
09:08	09:18	No Services
10:09	10:19	No Services
11:09	11:19	No Services
12:09	12:19	No Services
13:09	13:19	No Services
14:09	14:19	No Services
15:09	15:19	No Services
16:09	16:19	No Services
17:09	17:19	No Services
18:24	18:24	No Services
19:16	19:16	No Services

Visit spt.co.uk for further transport information, or to report an issue with this bus stop or timetable. Please include the bus stop number.

Services are liable to alteration or cancellation during the winter period, school holidays and on local and national holidays. At peak periods and during special events, services can be delayed by traffic congestion and diversions. Please check with the operator.

Call cost 10p per minute plus your phone company's access charge.

Figure 10: Example of a full panel (small) in normal 'Standard A' format

Partick

Dumbarton Rd opp Church St

Stop No: 6090235, Stop Code: 45239325
Displayed December 2020

2 To Fairley

Effective from: 18/04/2020

Monday to Friday	Saturday	Sunday
06:45	06:45	06:45
07:12	07:12	07:12
07:48	07:48	07:48
08:14	08:14	08:14
08:42	08:42	08:42
09:04	09:04	09:04
09:27	09:27	09:27
10:29	10:29	10:29
11:03	11:03	11:03
11:07	11:07	11:07
11:19	11:19	11:19
11:27	11:27	11:27
11:39	11:39	11:39
11:47	11:47	11:47
11:59	11:59	11:59
12:03	12:03	12:03
12:15	12:15	12:15
12:23	12:23	12:23
12:35	12:35	12:35
12:43	12:43	12:43
12:55	12:55	12:55
13:03	13:03	13:03
13:11	13:11	13:11
13:19	13:19	13:19
13:27	13:27	13:27
13:39	13:39	13:39
13:47	13:47	13:47
13:59	13:59	13:59
14:03	14:03	14:03
14:15	14:15	14:15
14:23	14:23	14:23
14:35	14:35	14:35
14:43	14:43	14:43
14:55	14:55	14:55
15:03	15:03	15:03
15:11	15:11	15:11
15:19	15:19	15:19
15:27	15:27	15:27
15:39	15:39	15:39
15:47	15:47	15:47
15:59	15:59	15:59
16:03	16:03	16:03
16:15	16:15	16:15
16:23	16:23	16:23
16:35	16:35	16:35
16:43	16:43	16:43
16:55	16:55	16:55
17:03	17:03	17:03
17:11	17:11	17:11
17:19	17:19	17:19
17:27	17:27	17:27
17:39	17:39	17:39
17:47	17:47	17:47
17:59	17:59	17:59
18:03	18:03	18:03
18:15	18:15	18:15
18:23	18:23	18:23
18:35	18:35	18:35
18:43	18:43	18:43
18:55	18:55	18:55
19:03	19:03	19:03
19:11	19:11	19:11
19:19	19:19	19:19
19:27	19:27	19:27
19:39	19:39	19:39
19:47	19:47	19:47
19:59	19:59	19:59
20:03	20:03	20:03
20:15	20:15	20:15
20:23	20:23	20:23
20:35	20:35	20:35
20:43	20:43	20:43

3 To Drumchapel Station

Effective from: 02/06/2019

Monday to Friday	Saturday	Sunday
06:25	06:25	06:25
06:35	06:35	06:35
06:45	06:45	06:45
06:55	06:55	06:55
07:05	07:05	07:05
07:15	07:15	07:15
07:25	07:25	07:25
07:35	07:35	07:35
07:45	07:45	07:45
07:55	07:55	07:55
08:05	08:05	08:05
08:15	08:15	08:15
08:25	08:25	08:25
08:35	08:35	08:35
08:45	08:45	08:45
08:55	08:55	08:55
09:05	09:05	09:05
09:15	09:15	09:15
09:25	09:25	09:25
09:35	09:35	09:35
09:45	09:45	09:45
09:55	09:55	09:55
10:05	10:05	10:05
10:15	10:15	10:15
10:25	10:25	10:25
10:35	10:35	10:35
10:45	10:45	10:45
10:55	10:55	10:55
11:05	11:05	11:05
11:15	11:15	11:15
11:25	11:25	11:25
11:35	11:35	11:35
11:45	11:45	11:45
11:55	11:55	11:55
12:05	12:05	12:05
12:15	12:15	12:15
12:25	12:25	12:25
12:35	12:35	12:35
12:45	12:45	12:45
12:55	12:55	12:55
13:05	13:05	13:05
13:15	13:15	13:15
13:25	13:25	13:25
13:35	13:35	13:35
13:45	13:45	13:45
13:55	13:55	13:55
14:05	14:05	14:05
14:15	14:15	14:15
14:25	14:25	14:25
14:35	14:35	14:35
14:45	14:45	14:45
14:55	14:55	14:55
15:05	15:05	15:05
15:15	15:15	15:15
15:25	15:25	15:25
15:35	15:35	15:35
15:45	15:45	15:45
15:55	15:55	15:55
16:05	16:05	16:05
16:15	16:15	16:15
16:25	16:25	16:25
16:35	16:35	16:35
16:45	16:45	16:45
16:55	16:55	16:55
17:05	17:05	17:05
17:15	17:15	17:15
17:25	17:25	17:25
17:35	17:35	17:35
17:45	17:45	17:45
17:55	17:55	17:55
18:05	18:05	18:05
18:15	18:15	18:15
18:25	18:25	18:25
18:35	18:35	18:35
18:45	18:45	18:45
18:55	18:55	18:55
19:05	19:05	19:05
19:15	19:15	19:15
19:25	19:25	19:25
19:35	19:35	19:35
19:45	19:45	19:45
19:55	19:55	19:55
20:05	20:05	20:05
20:15	20:15	20:15
20:25	20:25	20:25
20:35	20:35	20:35
20:45	20:45	20:45

17 To Paisley

Effective from: 02/06/2019

Monday to Friday	Saturday	Sunday
07:13a	07:12	No Services
07:15	07:15	No Services
07:33	07:33	No Services
07:53	07:53	No Services
08:13	08:13	No Services
08:33	08:33	No Services
08:53	08:53	No Services
09:13	09:13	No Services
09:33	09:33	No Services
09:53	09:53	No Services
10:13	10:13	No Services
10:33	10:33	No Services
10:53	10:53	No Services
11:13	11:13	No Services
11:33	11:33	No Services
11:53	11:53	No Services
12:13	12:13	No Services
12:33	12:33	No Services
12:53	12:53	No Services
13:13	13:13	No Services
13:33	13:33	No Services
13:53	13:53	No Services
14:13	14:13	No Services
14:33	14:33	No Services
14:53	14:53	No Services
15:13	15:13	No Services
15:33	15:33	No Services
15:53	15:53	No Services
16:13	16:13	No Services
16:33	16:33	No Services
16:53	16:53	No Services
17:13	17:13	No Services
17:33	17:33	No Services
17:53	17:53	No Services
18:13	18:13	No Services
18:33	18:33	No Services
18:53	18:53	No Services
19:13	19:13	No Services
19:33	19:33	No Services
19:53	19:53	No Services
20:13	20:13	No Services

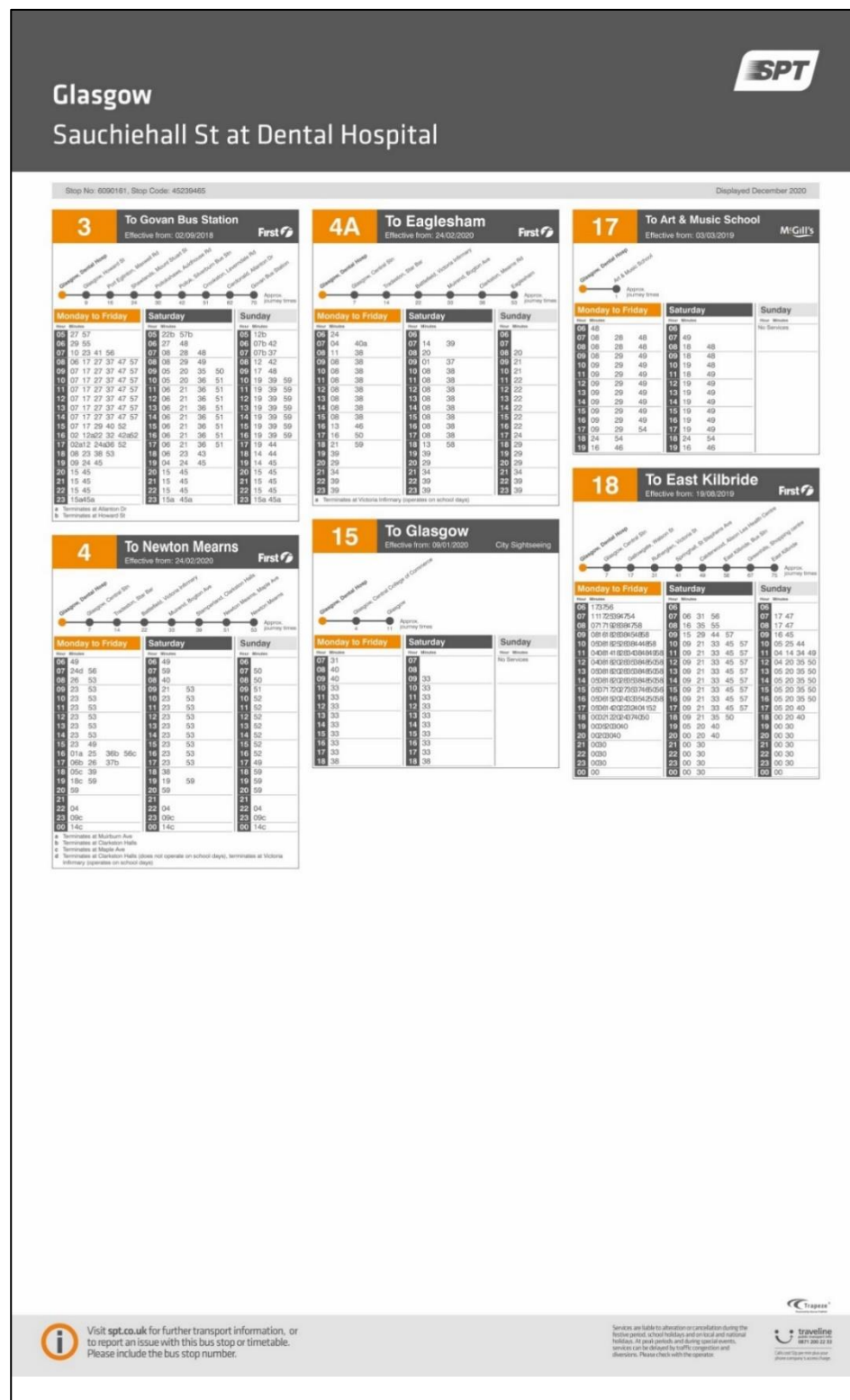
Visit spt.co.uk for further transport information, or to report an issue with this bus stop or timetable. Please include the bus stop number.

Services are liable to alteration or cancellation during the winter period, school holidays and on local and national holidays. At peak periods and during special events, services can be delayed by traffic congestion and diversions. Please check with the operator.

Call cost 10p per minute plus your phone company's access charge.

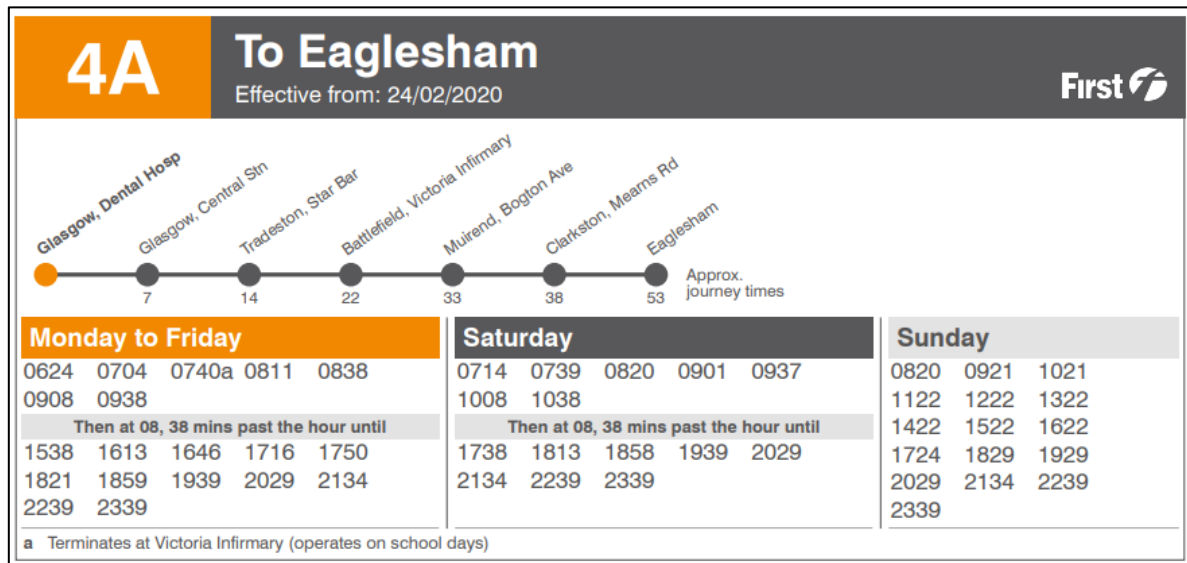
Strathclyde Partnership for Transport: Bus Information Standards

Figure 12: Example of full panel (large) in multi column 'Standard A' format to include more services



'Standard B' Format

Figure 13: Example of timetable in 'Standard B' format



- 3.4.2. As shown through figures 9-13, the Novus FX system has the capability to adapt layouts when required in order to publish the appropriate number of services per panel.
- 3.4.3. With this improved capability the need for use of the '**Standard B**' layout will be limited. However, in some instances when a large number of services use one stop, departure times may be listed sequentially with clear columnar distinction.

A-Z Lists and Maps

- 3.4.4. A-Z Lists and Maps are intended to provide additional information to allow customers to locate bus stops to access departure information. Where A-Z lists and maps are provided e.g. at bus stations and key interchanges, locations shown on the A-Z list should be selected using principal timing points from the bus service registration. A-Z lists will show at a minimum:
- Intermediate points served
 - Service number
 - Operator of service
 - Stance or stop number / location
- 3.4.5. Where maps are displayed, these will show at a minimum:
- Points of interchange for other modes of transport e.g. Subway stations and Rail and Ferry Terminals
 - Hospitals

Figure 14: A-Z List Example

Glasgow Buchanan Bus Stn Locations served			
Key: Trip time: Trip times shown are rounded to the nearest 5 minutes and are indicative journey times only. Frequency: ● Every 15 mins or less ● every 30 mins or less ○ Infrequent Displayed December 2020			
K	Kirkintilloch, Eldon Rd	Stance	75 mins Frequency ●
	88 (Fife No 8)		37 45 mins ○
	First 88A (Fife No 8)		37 45 mins ○
	X87 (Fife No 8)		36 45 mins ○
	Kirkintilloch, Kelvin Ct		
	72 (Midlothian)		39 55 mins ○
	Kirkintilloch, West High St		
	72 (Midlothian)		39 45 mins ○
	88 (Fife No 8)		37 45 mins ○
	88C (Fife No 8)		37 45 mins ○
	First 88A (Fife No 8)		37 45 mins ○
L	Lanark, Bus Stn	Stance	75 mins Frequency ●
	240X (Barns Coaches)		18 55 mins ○
	241X (Barns Coaches)		18 55 mins ○
	Larkfield, Industrial Est		
	X7 (Midlothian)		44 100 mins ○
	Lennoxdown, Lennox Rd		
	86B (Fife No 8)		36 45 mins ○
	Lennoxdown, Station Rd		
	88C (Fife No 8)		37 40 mins ○
	X86 (Fife No 8)		36 40 mins ○
M	Lenzie, Crosshill Rd		
	X86 (Fife No 8)		36 15 mins ○
	X87 (Fife No 8)		36 15 mins ○
	Lenzie, Lenzie Railway Stn		
	72 (Midlothian)		39 40 mins ○
	Lenzie, Millersneuk Rd		
	X86 (Fife No 8)		36 30 mins ○
	X87 (Fife No 8)		36 30 mins ○
	Lesmahagow, Lesmahagow Pk Sch		
	X74 (Barns Coaches)		7 45 mins ○
N	Linwood, Erskinefauld Rd		
	X7 (Midlothian)		44 40 mins ○
	Linwood, Linwood Shopping Centre		
	X7 (Midlothian)		44 35 mins ○
	Lochgillhead, Lochell St		
	X28 (Barns Coaches)		54 150 mins ○
	Luss, Bypass		
	814 (Barns Coaches)		58 90 mins ○
	818 (Barns Coaches)		58 90 mins ○
	816 (Barns Coaches)		58 90 mins ○
O	Newton Mearns, Eaglesham Rd	Stance	75 mins Frequency ●
	4 (Barns Coaches)		7 40 mins ○
P	Overlawn, Greenknowe St	Stance	75 mins Frequency ●
	240 (Fife No 8)		32 105 mins ○
R	Paisley, St Mirren St	Stance	75 mins Frequency ●
	8 (Fife No 8)		31 45 mins ○
	Paisley, Storie St		
	8 (Fife No 8)		31 45 mins ○
	Parkgate, Ae Inn		
	X74 (Barns Coaches)		7 110 mins ○
	Parkhead, St Michaels Ln		
	240 (Fife No 8)		32 90 mins ○
	266 (Fife No 8)		31 90 mins ○
	Parkside, Crosshill St		
S	Parick, Bus Stn		
	X11 (Fife No 8)		36 55 mins ○
	77 (Fife No 8)		46 25 mins ○
	Pollok, Damshot Rd		
	X8 (Fife No 8)		33 90 mins ○
	Pollok, Dormanside Rd		
	Pollok, Pollok Centre		
	X8 (Fife No 8)		33 40 mins ○
	Pollok, Silverburn Bus Stn		
	X8 (Fife No 8)		33 40 mins ○
T	Port Eglington, Maxwell Rd		
	4 (Barns Coaches)		7 15 mins ○
	Port Glasgow, Bus Stn		
	X7 (Midlothian)		44 55 mins ○
	901 (Midlothian)		50 55 mins ○
	908 (Midlothian)		50 55 mins ○
	Port Glasgow, Coronation Pk		
	905 (Midlothian)		48 40 mins ○
	Possil, Saracen St		
	72 (Midlothian)		39 15 mins ○
U	Prestwick, Prestwick Airport		
	4 (Barns Coaches)		7 70 mins ○
	X77 (Barns Coaches)		8 70 mins ○
	Prestwick, Saunterne Rd		
	4 (Barns Coaches)		7 75 mins ○
	X77 (Barns Coaches)		8 75 mins ○
V	Ratho Station, Lochend Rd	Stance	75 mins Frequency ●
	909 (Barns Coaches)		51 105 mins ○
	Ratho Station, Station Rd		
	900 (Barns Coaches)		49 55 mins ○
	909 (Barns Coaches)		51 55 mins ○
	910 (Barns Coaches)		49 55 mins ○
	900 (Barns Coaches)		49 55 mins ○
	Rentrew, Donaldson Dr		
	77 (Fife No 8)		46 55 mins ○
	Robroyston, Asda Supermarket		
W	72 (Midlothian)		39 90 mins ○
	Robroyston, Miller Dr		
	87 (Fife No 8)		36 90 mins ○
	Roseburn, Roseburn Cliff		
	809 (Barns Coaches)		51 150 mins ○
	Royston, St Josephs Vw		
	329 (Midlothian)		39 10 mins ○
	Rutherglen, Darnald St		
	283 (Fife No 8)		39 90 mins ○
	Rutherglen, Castle St		
X	287 (Fife No 8)		39 90 mins ○
Y	Seafar, MacTaggart Rd	Stance	75 mins Frequency ●
	X28 (Barns Coaches)		3 40 mins ○
	Seafar, Seafar Cr		
	X77 (Barns Coaches)		8 90 mins ○
	Shawfield, Shawfield Stadium		
	287 (Fife No 8)		25 25 mins ○
	Shawlands, Mount Stuart St		
	4 (Barns Coaches)		7 30 mins ○
	Stamuir, Auchenthorpe Rd		
	X7 (Midlothian)		64 70 mins ○
Z	Springburn, Wellfield St		
	71A (Fife No 8)		39 15 mins ○
	72 (Midlothian)		39 15 mins ○
	87 (Fife No 8)		36 15 mins ○
	88 (Fife No 8)		37 15 mins ○
	88C (Fife No 8)		37 15 mins ○
	329 (Midlothian)		39 15 mins ○
	First 88A (Fife No 8)		37 15 mins ○
	St Ninians, Milton Dr		
	88B (Fife No 8)		37 15 mins ○
T	Tarbet, Hotel	Stance	75 mins Frequency ●
	828 (Barns Coaches)		52 70 mins ○
	878 (Barns Coaches)		55 64 70 mins ○
	Tarbet, Hotel car Pk		
	914 (Barns Coaches)		58 70 mins ○
	918 (Barns Coaches)		58 70 mins ○
	916 (Barns Coaches)		58 70 mins ○
	Taylinton, Post Office		
	828 (Barns Coaches)		55 80 mins ○
	Taymuit, Hotel		
U	878 (Barns Coaches)		55 64 180 mins ○
	Tollcross, Aberthven Dr		
	240 (Fife No 8)		32 40 mins ○
	266 (Fife No 8)		31 40 mins ○
	Torrance, Mill Cr		
	71A (Fife No 8)		39 30 mins ○
	88A (Fife No 8)		39 30 mins ○
	88B (Fife No 8)		39 30 mins ○
V	Uddington, Old Glasgow Rd	Stance	75 mins Frequency ●
	266 (Fife No 8)		31 90 mins ○
W	Viewpark, Market Rd	Stance	75 mins Frequency ●
	240 (Fife No 8)		32 70 mins ○
X	Waterside, Turning Circle	Stance	75 mins Frequency ●
	X87 (Fife No 8)		36 45 mins ○
	West End, Shandwick Pl		
	900 (Barns Coaches)		49 75 mins ○
	909 (Barns Coaches)		51 75 mins ○
	900 (Barns Coaches)		49 75 mins ○
	Wester Auchinloch, Third Ave		
	72 (Midlothian)		39 55 mins ○
	Westfield, Westfield Primary Sch		
	X3 (Fife No 8)		42 55 mins ○
Y	Whins of Milton, 1314 Inn		
	X38 (Fife No 8)		43 55 mins ○
	Whins of Milton, Milton Ter		
	909 (Barns Coaches)		51 90 mins ○
	885 (Barns Coaches)		51 90 mins ○
	Wishaw, Shand St		
	X31 (Fife No 8)		16 40 mins ○
	Wishaw, Wishaw Old Parish Ch		
	240 (Fife No 8)		32 90 mins ○
	240X (Barns Coaches)		18 90 mins ○
	241X (Barns Coaches)		18 90 mins ○

4. Compliance

- 4.1.** SPT will continue to work with operators to introduce these standards progressively throughout the Strathclyde area.
- 4.2.** Where an agreement has been reached with an operator and SPT, all bus stop panels will be produced and distributed at the agreed price for the period of the agreement.
- 4.3.** Panel information displays must be approved by SPT. Where bus stop inserts do not meet the standards set down in this document, SPT will seek to replace these inserts with a compliant one and charge the operator concerned the appropriate rate.
- 4.4.** The “patching” over information IS STRICTLY PROHIBITED under all circumstances. SPT will monitor and act to remedy any such instances of non-compliance and will seek to replace with a compliant one and charge the operator concerned the appropriate rate. Instances of patching may be reported to the Traffic Commissioner for Scotland.
- 4.5.** The Traffic Commissioner for Scotland has confirmed that a bus operator’s failure to comply with the statutory provision of information will result in penalties being applied.
- 4.6.** Recourse to penalties will be as a last resort, but it is not in the interest of passengers to have operators not providing information to the required standards.
- 4.7.** SPT continue to reserve the right to report consistent non-compliance to these standards to the Traffic Commissioner for Scotland.
-

5. Bus Timetable Leaflets

5.1. Content & Layout

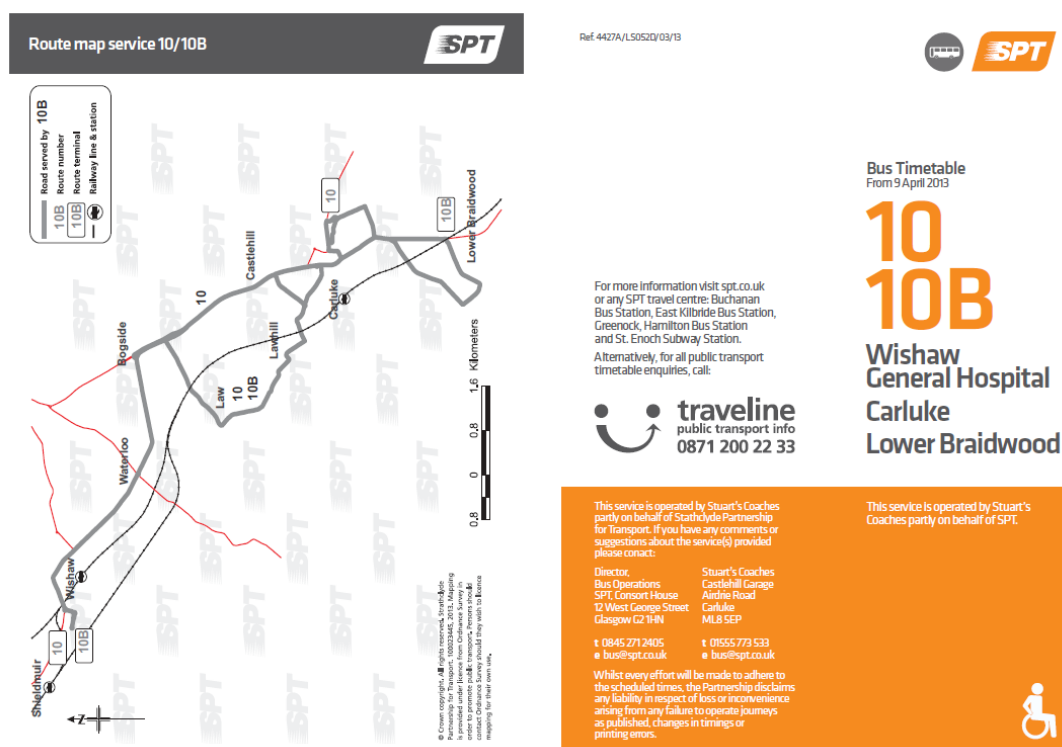
- a) Route number in bold print on the front and top corner of each page
- b) Route heading (terminal points and important intermediate points) on front and top of each page
- c) Bus logo and Traveline number and logo prominently placed
- d) Operators must state on timetables how information for those with an impairment can be sourced
- e) A full street and route description for both directions of travel
- f) A route map or line diagram showing principal places served, main interchange points with other services and other modes of transport
- g) A full timetable showing timing points and principal places served
- h) Clearly identify different timetables for weekdays/Saturdays/Sundays where relevant. Use recognised codes for particular journeys with a clear explanation
- i) Clearly state if there is no Saturday or Sunday service
- j) All timings to use 24-hour clock with an explanatory diagram
- k) Timing points no more than ten minutes apart. Alternatively, in rural areas, timing

Strathclyde Partnership for Transport: Bus Information Standards

points should be no more than ten miles apart

- l) Repeat place name where there are separate arrival and departure times
- m) Horizontal guide lines to be shown every third or fourth timing point. Vertical lines should not be used unless to separate block lines
- n) Show all times (weekdays, Saturdays and Sundays) in one direction first then all times in opposite direction
- o) Show the basic Adult and child single fares in the form of a table matrix, details of concessionary fare validity and whether change is given or not
- p) Content & Layout
- q) Show commencement date clearly on the front
- r) Show reference number to confirm most up to date version
- s) Detail any changes from last version
- t) Show any travel restrictions or additional facility, i.e. wheelchair accessible
- u) Advertising on timetables is permissible, but must not detract from the actual timetable information
- v) Timetables must include full operator details and information as to where complaints and comments should be addressed. Also include reference to any customer charter that may be available
- w) Option to include disclaimer statement
- x) Where journeys are not listed individually, the frequency should be provided or the pattern of departures for each hour shown

Figure 15: Example timetable (front and back)



Strathclyde Partnership for Transport: Bus Information Standards

Figure 16: Example timetable information & format

Service 10/10B Wishaw General Hospital – Carlisle – Lower Braidwood																
Operated by Stuart's Coaches partly on behalf of SPT																
Route Service 10: From Wishaw General Hospital via Netherton Street, Glasgow Road A721, Wishaw Main Street, Stewart Street, Wishaw Road, A73, Wildman Road B7011, Station Road, Lawhill Road, Mauldslee Road, Luggie Road, Weighhouse Road, Stewart Street, Kirkton Street, James Street, John Street, Camwath Road A721, Glenafloch Road to Carlisle, Wilton Road. Return from Carlisle via Wilton Road, Lanark Road A73, Kirkton Street, Stewart Street, Weighhouse Road, Luggie Road, Mauldslee Road, Lawhill Road, Station Road, Wildman Road, A73, Wishaw Road, A721, Stewart Street, Wishaw Main Street, Glasgow Road, Netherton Street to Wishaw General Hospital. Route Service 10B: From Wishaw General Hospital via Netherton Street then same as Service 10 to Carlisle Kirkton Street, Lanark Road, Bushelhead Road to Carlisle Braidwood Road. Return from Carlisle Braidwood Road via Lanark Road, Kirkton Road then the same as Service 10 to Wishaw General Hospital.																
Mondays to Saturdays																
Service No	10	10	10B	10	10B	10	10B	10	10B	10	10	10	10	10	10	10
Codes	SPT	SPT	SPT	SPT	SPT	SPT	SPT	SPT	SPT	SPT	SPT	SPT	SPT	SPT	SPT	SPT
Wishaw General Hospital	0720	0820	0820	1020	1120	1220	1320	1420	1520	1620	1720	1820	1920	2020	2120	2220
Wishaw Cross	0723	0823	0923	1023	1123	1223	1323	1423	1523	1623	1723	1823	1923	2023	2123	2223
Law Village	0733	0833	0933	1033	1133	1233	1333	1433	1533	1633	1733	1833	1933	2033	2133	2233
Lawhill	0735	0835	0935	1035	1135	1235	1335	1435	1535	1635	1735	1835	1935	2035	2135	2235
Carlisle, Cross	0742	0842	0842A	1042	1142A	1242	1342A	1442	1542A	1642	1742	1820	1834	2042	2142	2242
Lower Braidwood			0948A		1148A		1348A		1548A							
Carlisle, Wilton Road												1827	1841	2048	2148	2248
Sundays																
Service No	10	10	10	10	10	10	10	10	10	10	10	10	10	10	10	10
Codes	C	C	SPT	SPT	SPT	SPT	SPT	SPT	SPT	SPT	SPT	SPT	SPT	SPT	SPT	SPT
Wishaw General Hospital	0630	0730		0820	1020		1220	1320	1420	1520	1620	1720	1820	1920	2020	2120
Wishaw Cross	0633	0733		0923	1023	then	1223	1323	1423	1523	1623	1723	1823	1923	2023	2123
Law Village				0933	1033	every	1233	1333	1433	1533	1633	1733	1833	1933	2033	2133
Lawhill				0935	1035	hour	1235	1335	1435	1535	1635	1735	1835	1935	2035	2135
Carlisle, Cross	0645	0745	0824	0842	1042	until	1242	1342	1442	1542	1642	1742	1820	1834	2042	2142
Carlisle, Wilton Road			0830	0848	1048		1248	1348	1448	1548	1648	1748	1827	1841	2048	2148
Codes:																
SPT Operates with financial support from SPT																
A Section of route from Carlisle Cross to Lower Braidwood and Lower Braidwood to Carlisle Cross is operated with financial support from SPT.																
B These journeys operate from Carlisle via Stewart Street, Airdrie Road, A73, A721 Wishaw Road, Stewart Street, Wishaw Main Street, Glasgow Road, Netherton Street to Wishaw General Hospital turning circle.																
C These journeys operate from Wishaw General Hospital via Netherton Street, Glasgow Road, Wishaw Main Street, Stewart Street, Wishaw Road, A721, A73, Airdrie Road to Stewart Street Carlisle.																
Fare table service 10/10B																
Adult single fares £																
Wishaw Hospital	1.00	1.00	0.80	Waterloo Cross	1.20	1.10	1.00	1.00	Gillhead	1.20	1.10	1.00	1.00	0.80	Lammermuir Farm	1.30
Wishaw Cross	1.10	1.00	0.80	Waterloo Cross	1.20	1.10	1.00	1.00	Gillhead	1.20	1.10	1.00	1.00	0.80	Law Hospital	1.40
Greenhead Road	1.10	1.00	0.80	Waterloo Cross	1.20	1.10	1.00	1.00	Gillhead	1.20	1.10	1.00	1.00	0.80	Waterlands	1.50
Waterloo Cross	1.10	1.00	0.80	Waterloo Cross	1.20	1.10	1.00	1.00	Gillhead	1.20	1.10	1.00	1.00	0.80	Law Cross	1.50
Gillhead	1.10	1.00	0.80	Waterloo Cross	1.20	1.10	1.00	1.00	Gillhead	1.20	1.10	1.00	1.00	0.80	Law Cross	1.50
Lammermuir Farm	1.10	1.00	0.80	Waterloo Cross	1.20	1.10	1.00	1.00	Gillhead	1.20	1.10	1.00	1.00	0.80	Law Cross	1.50
Law Hospital	1.10	1.00	0.80	Waterloo Cross	1.20	1.10	1.00	1.00	Gillhead	1.20	1.10	1.00	1.00	0.80	Law Cross	1.50
Waterlands	1.10	1.00	0.80	Waterloo Cross	1.20	1.10	1.00	1.00	Gillhead	1.20	1.10	1.00	1.00	0.80	Law Cross	1.50
Law Cross	1.10	1.00	0.80	Waterloo Cross	1.20	1.10	1.00	1.00	Gillhead	1.20	1.10	1.00	1.00	0.80	Law Cross	1.50
Lawmuir Comm Centre	1.10	1.00	0.80	Waterloo Cross	1.20	1.10	1.00	1.00	Gillhead	1.20	1.10	1.00	1.00	0.80	Law Cross	1.50
Hamburg	1.10	1.00	0.80	Waterloo Cross	1.20	1.10	1.00	1.00	Gillhead	1.20	1.10	1.00	1.00	0.80	Law Cross	1.50
Luggie Road	1.10	1.00	0.80	Waterloo Cross	1.20	1.10	1.00	1.00	Gillhead	1.20	1.10	1.00	1.00	0.80	Law Cross	1.50
Carlisle Cross	1.10	1.00	0.80	Waterloo Cross	1.20	1.10	1.00	1.00	Gillhead	1.20	1.10	1.00	1.00	0.80	Law Cross	1.50
Glenafloch	1.10	1.00	0.80	Waterloo Cross	1.20	1.10	1.00	1.00	Gillhead	1.20	1.10	1.00	1.00	0.80	Law Cross	1.50
Bushelhead Road	1.10	1.00	0.80	Waterloo Cross	1.20	1.10	1.00	1.00	Gillhead	1.20	1.10	1.00	1.00	0.80	Law Cross	1.50
Lower Braidwood	1.10	1.00	0.80	Waterloo Cross	1.20	1.10	1.00	1.00	Gillhead	1.20	1.10	1.00	1.00	0.80	Law Cross	1.50
Station Hotel	1.10	1.00	0.80	Waterloo Cross	1.20	1.10	1.00	1.00	Gillhead	1.20	1.10	1.00	1.00	0.80	Law Cross	1.50
FARES ARE CORRECT AT MARCH 2013 - MAY BE SUBJECT TO CHANGE																

5.2. Availability Requirements (Timetable leaflets)

- 5.2.1. Printed timetable leaflets must be available to the public for every local bus service operating in the SPT area and registered with the Scottish Traffic Commissioner.
- 5.2.2. It is expected that the individual leaflets will be published for each service; however, combined leaflets will be acceptable.

- 5.2.3. Timetable leaflets should normally be available from distribution outlets at least seven days before any service change to which they relate takes effect. This may not always be possible in emergency situations, or where the Traffic Commissioner has permitted the operation of a service at short notice, but a timetable leaflet must always be available when services start. In exceptional circumstances e.g. when in the public interest, these time scales may be waived with the prior approval of the SPT.
- 5.2.4. A suitable stock of timetables, which should be maintained thereafter, must be provided to SPT Travel Centres, Travel Points and any bus station served by a registered service. Subject to agreement, timetable stocks should be made available to tourist offices, libraries and information centres as defined by SPT. Hospital trusts and further education facilities should be provided with stocks of timetable for services operating to, or past them.
- 5.2.5. Operators should distribute timetables by way of their ticket agents or other appropriate local outlets for relevant local services. Operators shall produce and display on bus a notice advising the public where timetable leaflets may be obtained if they are not available on the vehicle.
- 5.2.6. Timetable distributors must be provided with suitable stocks of timetables that should be replenished as required. Operators should retain stocks such that a request for up to 30 leaflets for any service can be met within 48 hours.
- 5.2.7. Operators will be expected to establish a system to advise distributors of leaflets that have been discontinued or superseded, and to maintain a publicly available list giving the reference number of all current timetables.
- 5.2.8. Details of service changes must be displayed prominently in vehicles 21 days prior to the change taking place.

5.3. Standards (Timetable leaflets)

Typeface and type size

- 5.3.1. Print should be in an upright clear sans serif typeface of medium weight with simple but clear character definition. Lower case lettering should be used exclusively (capitals only where grammatically necessary) as it is more distinguishable than upper case lettering.
- 5.3.2. The typeface used should be in simple upright sans serif typeface, such as Arial, Frutiger or Helvetica, of medium weight with simple but clear definition. The smallest print size to be used shall be 8 point, although the largest print size that circumstances will allow should ideally be used. Termini and principal places served should be in bold.

Colour contrast

- 5.3.3. The contrast between the background and the type is extremely important as the higher the contrast the more legible it is. The recommended colours are black on white or black on yellow, with red and green print not used. Grey shading should be avoided.

Colours

- 5.3.4. Print within the timetable panels should be black. Background colours can be varied as long as they present a good colour contrast.

Bus logo

- 5.3.5. The bus logo from the international Organisation for Standardisation (ISO) should be used. It is part of ISO 7001 standards for public information systems.

Codes

- 5.3.6. Where certain journeys only operate on specified days they must be clearly identified, using the recognised abbreviations with a clear explanation of the abbreviations used. Where a note or symbol applies to a single timing point, it should be shown in bold to the right of the timing. If there is no service on either Saturdays and/or Sundays a clear statement to that effect should be made. All weekday, Saturday and Sunday times for outward journeys should be shown first, then all times for inward journeys.

Standard codes:

<i>M Tu W Th F S Su</i>	Days of the week
<i>N</i>	For not (as a prefix) e.g. NS for not on Saturday
<i>Sch</i>	For schooldays only
<i>PH</i>	Public holiday service
<i>O</i>	For only (as a suffix) e.g. SO for Saturday only
<i>c</i>	For change of vehicle / connecting service
<i>S&H</i>	For Saturdays and school holidays

Fares information

- 5.3.7. Details of adult and child fares may be included in the form of a fare table. Fare promotions or multi - journey discounts may be optionally included and the w.e.f. date included.

Paper

- 5.3.8. Good quality white paper should be used to minimise 'shadow' from opposite side. Thin flimsy or highly reflective paper which impairs readability should not be used.

Page size

- 5.3.9. To accommodate all of the stated requirements, a timetable size of 1/3 A4 or A5 is preferred. Pocket style timetables are permissible as long as the minimum font requirements are adhered to.

APPENDIX 1: Character Codes

stop ref	ID code	street	indicator	common_name
6090162	SC	Sauchiehall Street	before	Dalhousie Street
6090163	RA	Renfrew Street	after	Cambridge Street
6090165	RB	Renfrew Street	At	Art & Music School
6090166	RC	Renfrew Street	before	Hope Street
6090168	BA	Bath Street	after	West Nile Street
6090170	BB	Bath Street	before	Wellington Street
6090171	BC	Bath Street	opp & after	Sauchiehall Lane
6090175	BD	Bath Street	After	Pitt Street
6090176	BE	Bath Street	At	Kings theatre
6090177	DB	Douglas Street	before	Sauchiehall lane
6090178	BH	Blythswood Street	at	Bath Lane
6090179	WA	West Regent Street	before	Wellington street
6090180	WB	West Regent Street	after	Hope Street
6090181	WC	West Regent Street	before	West Nile Street
6090183	WK	Wellington Street	before	West Regent Lane
6090185	WJ	Wellington Street	before	Argyle Street
6090189	BF	Bothwell Street	before	Blythswood Street
6090190	BJ	Bothwell Street	opp	Waterloo Lane
6090191	WF	Waterloo Street	before	West Campbell Street
6090192	WH	Waterloo Street	Opp	Pitt Street
6090194	CS	Gordon Street	at	Central Station Forecourt
6090196	CH	Cathedral Street	opp	Central College of Commerce
60903519	HE	Hope St	before	Bothwell Street
60903539	SG	Stockwell Place	westbound	St Enoch shopping centre
60903541	SH	Howard Street	opp	St Enoch subway
60903543	JD	Jamaica Street	adj	Argyle Street
60903598	WG	Waterloo Street	after	West Campbell Street
60903599	HS	Holland Street	at	Sauchiehall Street
60903710	GR	Glassford Street	before	Trongate
60903711	SD	Stockwell Street	after	Trongate
60903713	TB	Trongate	before	High Street
60903898	BG	Bell Street	before	Albion Street
60904003	OD	Osborne Street	stop 1	Osborne Street
60904004	OE	Osborne Street	stop 2	Osborne Street
60904005	OF	Osborne Street	stop 3	Osborne Street
60904006	OG	Osborne Street	stop 4	Osborne Street
60904044	CJ	Cathedral Street	at	Buchanan Street
60904144	GP	George Square West	before	West George Street

05/09/2013

Strathclyde Partnership for Transport: Bus Information Standards

stop ref	ID code	street	indicator	common_name
609065	GQ	Glassford Street	after	Garth Street
609067	IA	Ingram Street	near	Gallery of Modern Art
609071	CK	Cochrane Street	before	John Street
609072	GG	George Square	before	Hanover Street
609073	GM	George Square	before	Queen St
609074	GN	George Square	after	St Vincent Place
609075	VA	St Vincent Place	after	North Court
609076	VB	St Vincent Street	after	Mitchell Street
609077	VC	St Vincent Street	after	Renfield Street
609078	VD	St Vincent Street	after	Wellington Street
609079	VE	St Vincent Street	before	Douglas Street
609080	VF	St Vincent Street	Opp	Holland Street
609081	VG	St Vincent Street	Before	Holland Street
609083	GA	West George St	before	Blythswood Square
609084	GB	West George Street	at 208	West George Street
609085	GC	West George St	after	Renfield Street
609086	GD	West George St	before	Dundas Street
609087	GE	West George St	after	Dundas Street
609088	GF	West George St	before	George Square
609089	GH	George Street	after	John Street
609091	GJ	George Street	Opp	Albion Street
609092	GL	George Street	before	Shuttle Street
609093	GK	George Street	opp	Shuttle Street
609102	TC	Trongate	after	Glasgow Cross
609103	TA	Trongate	before	Candleriggs
609105	TD	Trongate	opp	Hutcheson Street
609106	TE	Trongate	before	Stockwell Street
609107	QS	Queen Street Station	at	Queen St Station Side Entrance
609108	NB	North Hanover Street	after	Cathedral Street
609109	NA	North Hanover Street	before	Cathedral Street
609111	NC	North Frederick Street	before	Metropolitan College
609114	WE	West Nile Street	Opp	West Regent Street
609115	WD	West Nile Street	Opp	Concert Hall
609117	KA	Killermont Street	at	Buchanan Bus Station
609118	KB	Killermont Street	opp	Buchanan Bus Station
609120	CA	Cathedral Street	stop 1	Central College of Commerce
609121	CB	Cathedral Street	stop 2	Central College of Commerce
609122	CD	Cathedral Street	eastbound stop 1	Strathclyde University
609123	CG	Cathedral Street	westbound	Strathclyde University
609124	CE	Cathedral Street	eastbound stop 2	Strathclyde University
609125	CF	Cathedral Street	opp	Strathclyde University Library
609158	SA	Sauchiehall Street	near	Garnet Street
609161	SB	Sauchiehall Street	Stop 2	Dental Hospital

05/09/2013

Strathclyde Partnership for Transport: Bus Information Standards

GLASGOW CITY CENTRE BUS STOP ID CODES

stop ref	ID code	street	indicator	common_name
60901	OA	Oswald Street	after	Broomielaw
60903	OB	Oswald Street	near	Argyle Street
60904	OC	Oswald Street	before	Argyle Street
60905	HA	Hope Street	northbound stop 1	Central Station
60907	HB	Hope Street	northbound stop 2	Central Station
60908	HC	Hope Street	northbound stop 3	Central Station
60909	HD	Hope Street	after	Waterloo Street
609010	HF	Hope Street	after	St Vincent Street
609011	HG	Hope Street	after	West George Lane
609012	HH	Hope Street	before	West Regent Lane
609013	HJ	Hope Street	before	West Regent Street
609014	HK	Hope Street	opp	Bath Lane
609015	HL	Hope Street	after	Bath Street
609016	HM	Hope Street	before	Sauchiehall Street
609017	HN	Hope Street	before	Renfrew Street
609018	HP	Hope Street	Opp	Theatre Royal
609020	RD	Renfield Street	Opp	Pavillion Theatre
609022	RE	Renfield Street	after	Sauchiehall Lane
609023	RF	Renfield Street	before	Bath Lane
609024	RG	Renfield Street	after	Bath Lane
609025	RH	Renfield Street	after	West Regent Street
609026	RJ	Renfield Street	before	West George Street
609028	RK	Renfield Street	before	St Vincent Street
609029	RL	Renfield Street	before	Drury Street
609030	UA	Union Street	southbound stop 1	Central Station
609031	UB	Union Street	southbound stop 2	Central Station
609032	UC	Union Street	southbound stop 3	Central Station
609033	AD	Argyle St	before	Buchanan Street
609034	JA	Jamaica Street	after	Union Street
609036	JB	Jamaica Street	before	Howard Street
609037	JC	Jamaica Street	after	Howard Street
609038	AA	Argyle Street	outside	Marriott Hotel
609039	AJ	Argyle Street	opp	Marriott Hotel
609042	AH	Argyle Street	before	James Watt Street
609043	AB	Argyle Street	opp	James Watt Street
609044	AG	Argyle Street	outside	Radison Hotel
609045	AC	Argyle Street	at	Hielenman's Umbrella
609049	AE	Argyle Street	stop 1	Argyll Arcade
609050	AF	Argyle Street	stop 2	Argyll Arcade
609062	SF	Stockwell Street	at	St Enoch shopping centre
609063	SE	Stockwell Street	opp	St Enoch shopping centre
609064	GS	Glassford Street	before	Wilson Street

05/09/2013

APPENDIX 2: Bus Stop Information Pricing

Bus Stop Information PRICING April 2021 (subject to change and/or annual review)

Bus Stop Panels	
(i) SPT Production and install at any/all stops on route – (Price varies dependent on SPT service provided, quantity, size & lead in time given)	up to £13 per panel
(ii) SPT Electronic file/Panel production and forwarding only - (Price varies dependent on quality/integrity of electronic files received)	up to £4 per panel

- (i) All prices are excluding VAT which will be applied at time of invoice
- (ii) These charges apply from 1st April 2021 until further notice and supersede any prices you may previously have been supplied by SPT for the production and installation of on street bus publicity. This addendum supersedes Appendix H in any previous version of the SPT Bus Information Standard document that you may have.