



Kelvinhall

Subway Station Access Guide

Station

A multi-level Subway station just off Dumbarton Road, near its junction with Byres Road.

The station has one platform to access trains on both the Inner and Outer circles.

The station entrance is off Dalcross Pass, near Dumbarton Road.

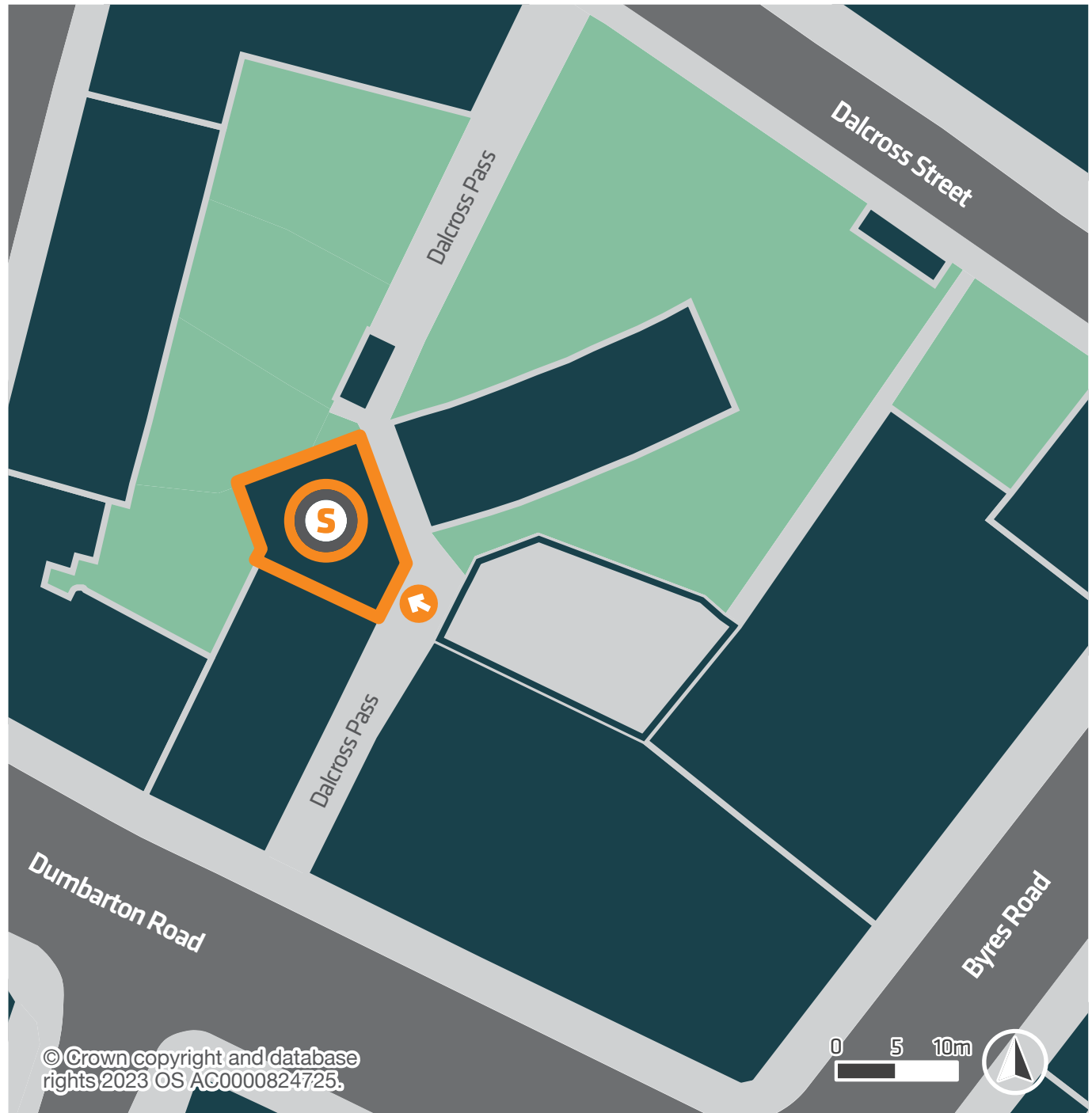
To reach the station entrance, Dalcross Pass can be accessed from either the Dalcross Street or Dumbarton Road end of Dalcross Pass. Dalcross Pass, from Dalcross Street to the station entrance, is quite steep. Access to the station entrance from Dumbarton Road is level and step free.

There are no designated parking facilities available at this station.

There is no designated pick up/set down area at this station.

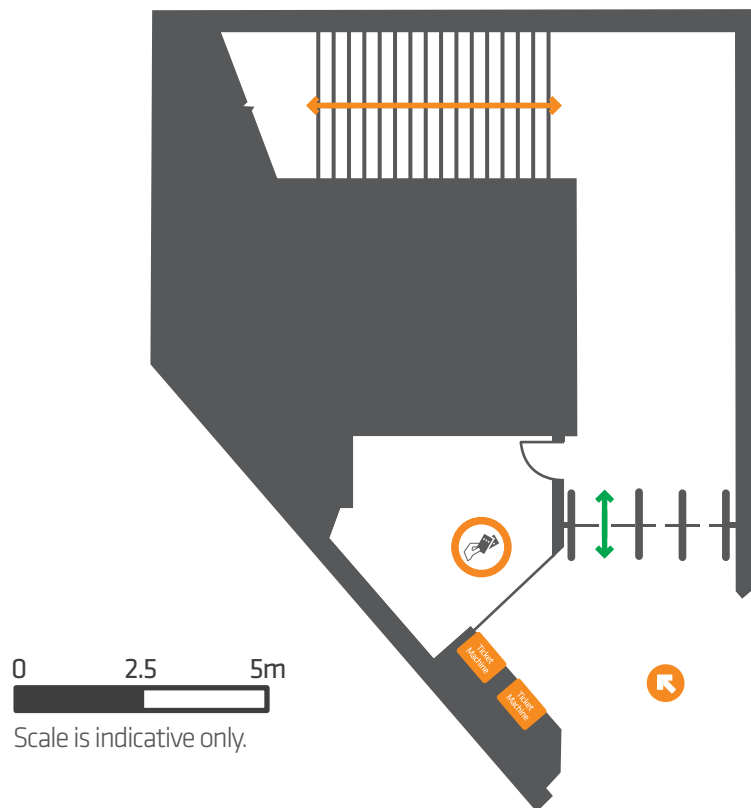
Access to the ticketing concourse










Level, step free access is provided from the entrance into the ticket concourse.



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Kelvinhall Subway station Ticketing concourse diagram



-  Station entrance
-  Tickets & Information
-  Ticket machine
-  Direction of travel
-  Tactile map
-  Ticket gate
-  Wide ticket gate
-  Stairs
-  Staff only areas

Kelvinhall Subway station

Ticketing concourse description

Ticketing concourse

The ticket office is in front of the entrance.

Two ticket vending machines are situated to the left of the entrance.

Anti-reflective, slip resistant flooring is provided throughout the station.

White wayfinding tiles in the floor guide passengers to the ticket office and ticket gate-line.

Platform access is via a ticket gate-line with ticket validators. When entering or leaving the station, customers should always hold their ticket to the validator until a sound is issued and the gate opens.

The ticket gate-line is in front of the entrance, beside the ticket office. The ticket gate-line is made up of three entry gates.

One entry gate is extra wide to aid passengers travelling with mobility aids, young children or bags.

The wide access gate is the furthest to the left when entering the station, closest to the ticket office.

Stair or escalator access to platform

Three flights of stairs provide access between the ticket concourse and the platform.

The stairs are ahead and to the left of the ticket gate-line. A left turn provide access to the first flight of stairs which has 16 steps to a landing. Two left turns provide access to the stairs to the platform.

The stairs to the platform are made up of two flights. The top flight of stairs has three steps and the bottom flight has 15 steps, with a small landing between them.

All stairs have 30-point colour contrast stair nosing.

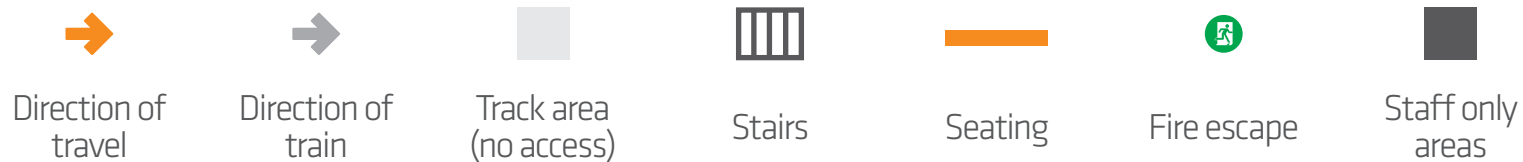
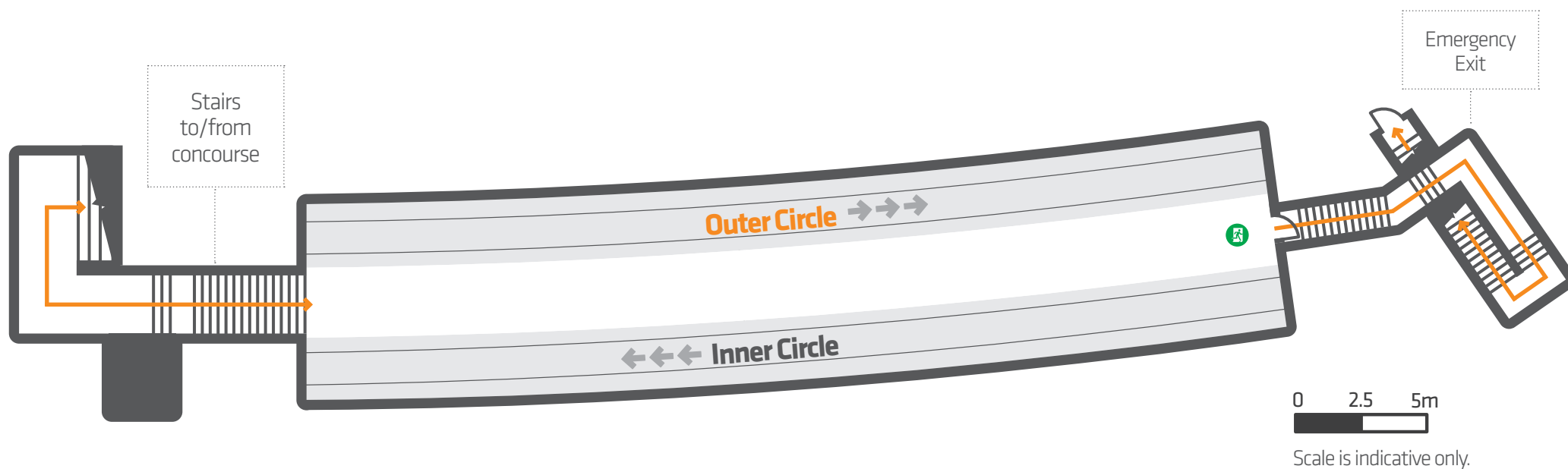
Corduroy tactile tiles indicate the bottom and top of each flight of stairs.

All stairs have double height handrails which are non-reflective and not "cold to touch".

Lift access to platform

There is no lift access to the platform.

Kelvinhall Subway station Platform diagram



Kelvinhall Subway station

Platform discription

Platform

This station has one island platform serving both the Inner and Outer circles.

The Outer circle train will depart from the left-hand side of the platform when the passenger accesses platform level.

The Inner circle train will depart from the right-hand side of the platform when the passenger accesses platform level.

Platforms are tiled with anti-reflective, slip resistant tiles.

Blister tactile tiles and white edge marking are provided along the full length of both sides of the island platform to indicate the platform edge.

Customer information systems display the wait time to next train.

The emergency escape route from the platform is via the escape door at the opposite end of the platform from the access stair.

Other information

The station is staffed.

An induction loop is provided at the ticket office window.

Wi-Fi is available in the station.

Audio information announcements are made in the station.

No public toilet facilities.