

Regional Transport Strategy transport indicators

The tables below shows the indicators currently used to monitor progress towards achieving RTS outcomes.






SPT operational figures are highlighted in orange throughout the table.

The table shows the general trends for most indicators with a baseline year of 2007. Please see the trend arrow










key on the right for guidance on interpreting the trend symbols.

More recent figures for SPT operations is available through the SPT Operations Committee quarterly monitoring reports and is available at

<http://www.spt.co.uk/partnership/minutes/operations.aspx>

trend arrow key	
	indicator is increasing and is in step with desired RTS direction of travel
	indicator is decreasing and is in step with desired RTS direction of travel
	indicator is maintaining or trend cannot be determined
	indicator is increasing and is not in step with desired RTS direction of travel
	indicator is decreasing and is not in step with desired RTS direction of travel

Attractive Seamless Reliable

No.	Indicator	Mode	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	Trend	Freq / type / source	
1	Subway patronage (millions)	Subway	13.5	14.5	14.1	13.1	13	12.9	12.6	12.8	13	12.7	11.1					Annual (01 April - 31 March) / SPT; See SPT Operations Committee papers for more recent figures	
2	Subway reliability	Percent of all timetabled trains that are cancelled	Subway	3.9%	2.6%	2.8%	3.4%	1.4%	1.1%	0.7%	2.7%	1.2%	1.3%	-	--	--	--	-	Annual (April - March) / SPT / indicator no longer collected
3		Percent of all operated subway trains arriving within 5 minutes of scheduled time	Subway	98%	98.5%	98%	98%	99%	99%	99%	98%	99%	99%	--	--	--	--	--	Annual (April - March) / SPT / indicator no longer collected
4	Overall satisfaction with public transport services: Percent of adults who were very satisfied or fairly satisfied with public transport services		All Public Transport	73%	78%	78%	--	75%	78%	76%	74%	71%	67%					Annual/Biennial / SHS / SG	
5	Satisfaction with bus and rail services (Percent of adults who agreed with each statement)	"The buses are clean"	Bus	64%	68%	68%	--	73%	--	78%	--	69%						Annual/Biennial / SHS / SG - these are now biennial questions; 2016 is most recently available	
6		"The buses/trains are on time"	Bus	72%	73%	73%	71%	74%	--	75%	--	68%							
7			Rail	91%	93%	93%	91%	94%	--	92%	--	87%							
8		"It is simple deciding the type of ticket I need" (previously: "the range and price of tickets is easy to understand")	Bus	87%	87%	87%	87%	87%	--	89%	--	84%							
9			Rail	90%	92%	92%	91%	93%	--	91%	--	90%							
10		"The service is stable and isn't regularly changing"	Bus	79%	80%	80%	--	78%	--	83%	--	77%							
11	Rail		89%	90%	90%	--	92%	--	92%	--	86%								

Access for All

	Indicator	Mode	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	Trend	Freq / type / source	
1	Percent of adults who rated local public transport as inconvenient.	All public transport	8.2%		6.1%		--	6.7%		6.1%		7.6%	--	--	--	--	↔	Annual/Biennial / SHS / SG; no longer updated as question dropped from SHS in 2016	
2	DRT patronage	Bus (DRT)	417,472	428,018	442,677	435,396	446,439	460,308	466,267	471,507	485,610	487,088	490,320				↑	Annual (April - March) / SPT; See SPT Operations Committee papers for more recent figures	
3	Supported local bus services patronage (millions)	Bus (local)	5.2	5.0	4.8	4.8	4.8	5	5.2	5.5	5.6	5.7	5.8				↑	Annual (April - March) / SPT; See SPT Operations Committee papers for more recent figures	
4	Scheduled mileage of supported local bus services (millions)	Bus (local)	6.6	6.6	6.4	7.3	7.4	7.1	7.5	7.6	7.7	8.0	8.0				↑	Annual (April - March) / SPT; See SPT Operations Committee papers for more recent figures	
5	Proportion of buses that are compliant with the Equalities Act (previously DDA-compliant)	Bus		27%	35%	39%	43%	46%	52%	69%	74%	78%	84%				↑	Biannual survey (April data) / SPT	
6	Number of reported accidents (RIDDOR only)	Subway	18	24	31	34	20	20	21	17	2*	0	0				↓	Annual (April - March) / SPT / *reduction partly due to change in RIDDOR reporting requirements	
7	Crime incidents on public transport	Bus	1766	1520	1321	1115	909	729	550	297	640	441					↓	Police Scotland (calendar year); indicator no longer updated after 2016	
8	Satisfaction with safety and personal security on public transport (Percent of adults in agreement with the statement)	"I feel personally safe and secure on the bus during the day"	Bus	73% (anytime)		89% (day)		92%	92%	--	92%	--	90%					↔	Annual/Biennial / SHS / SG - figures for 2007/08 are for any time of the day (i.e. question did not specify day/evening); questions are now biennial; 2016 is latest available data
		"I feel personally safe and secure on the bus during the evening"	Bus	73% (anytime)		51%		--	54%	--	62%	--	62%					↑	
		"I feel personally safe and secure on the train during the day"	Rail	84% (anytime)		97%		97%	98%	--	97%	--	95%					↔	
9		"I feel personally safe and secure on the train during the evening"	Rail	84% (anytime)		--		--	76%	--	77%	--	74%					↔	
10	Satisfaction with availability of public transport information (Percent of adults who agreed with each statement)	"Finding out about routes and times is easy"	Bus	74%		79%		78%	79%	--	83%	--	78%					↔	Annual/Biennial / SHS / SG; 2016 is latest available data
11		"Finding out about routes and times is easy"	Rail	88%		91%		91%	92%	--	93%	--	91%					↔	

Improved Connectivity

	Indicator	Mode	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	Trend	Freq / type / source
1	Percent of driver journeys delayed by congestion	Car / van	16%		11.4%		11.2%	10.6%	9.5%	11.1%	15.4%	13.0%						Annual/Biennial / SHS / SG; latest published figures are for period 2016 - 2018
2	Number of reported injury accidents (all severities)	Road users	5361	4909	4640	4174	4161	3889	3511	3655	3602	3693	3187					Annual / Reported Road Casualties Scotland / SG; * includes w hole of Argyll & Bute
3	Number of reported accidents involving a bus (all severities)	Road users	373	336	279	234	255	198	163*	156*								Annual / Reported Road Casualties Scotland / SG; * includes Argyll & Bute; indicator no longer updated
4	Number of people killed or seriously injured in road accidents	Road users	942	1088	903	785	686	682	565	640	635	691	652					Annual / Reported Road Casualties Scotland / SG / includes w hole of Argyll & Bute; figures have been revised

Reduced Emissions

	Indicator	Mode	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	Trend	Freq / type / source	
4	Modal share of adults travelling to work by public transport, walking or cycling	Public Transport, Walking, Cycling	31%		30%		30%	30%		30%	32%	30%	30%	30%				Annual / SHS / TS	
5	Modal share of children travelling to school by walking or cycling	Active Travel	49%		51%		51%	51%		52%	50%	53%	48%	51%				Annual / SHS / TS	
6	Main mode of travel (all journey purposes; Strathclyde residents)	Car/van (driver/pass)	62%		64%		63%	62%		63%	63%	62%	63%	65%				Annual / SHS / TS - figures may total to more than 100% due to rounding	
		Taxi/Mini cab	2%		2%		2%	2%		2%	2%	1%	2%	2%					
		Bus	10%		10%		9%	10%		9%	11%	10%	9%	9%					
		Rail	3%		3%		3%	3%		3%	4%	4%	4%	5%	5%				
		Walking	21%		20%		22%	22%		21%	19%	21%	20%	17%					
		Cycling	1%		> 1%		1%	1%		1%	> 1%	1%	1%	1%	1%				
Other inc ferry	1%		1%		1%	1%		1%	1%	1%	1%	1%	1%						